Part VI
Reflection
The final part of this book reflects on the relevance and positioning of process mining. Chapter 15 relates process mining to cartography and navigation. Limitations of traditional process models are revealed by studying the features of geographic maps. Many of these limitations can (and should) be addressed by process mining techniques. Moreover, navigation systems and mashups based on Google Maps illustrate how process maps can be actively used at run-time. Chapter 16 concludes this book by summarizing the benefits of process mining and listing challenges that need to be addressed to make process mining even more applicable.