Part IV
Beyond Process Discovery
In the previous part, the focus was on process discovery. However, in many situations, there is already a (partial) process model. Chapter 8 presents techniques for checking the quality of such models. Moreover, process models (discovered or made by hand) should not only describe control-flow: the other perspectives also need to be addressed. Chapter 9 exhibits techniques for mining additional perspectives involving resources, time, and data. Chapter 10 extends the scope even further and shows how process mining can be used to directly influence cases that are still running.