Enterprise, Business-Process and Information Systems Modeling

10th International Workshop, BPMDS 2009 and 14th International Conference, EMMSAD 2009 held at CAiSE 2009
Amsterdam, The Netherlands, June 8-9, 2009
Proceedings
Preface

This book contain the proceedings of two long-running workshops held in connection to the CAiSE conferences relating to the areas of enterprise, business-process, and information systems modeling

- The 10th International Workshop on Business Process Modeling, Development and Support (BPMDS 2009)

BPMDS 2009

BPMDS 2009 was the tenth in a series of workshops that have successfully served as a forum for raising and discussing new ideas in the area of business process development and support.

The topics addressed by the BPMDS workshops are focused on IT support for business processes. This is one of the keystones of information systems theory. We strongly believe that any major conference in the area of information systems needs to address such topics independently of the current fashion. The continued interest in these topics on behalf of the IS community is reflected by the success of the last BPMDS workshops and the recent emergence of new conferences devoted to the theme.

During the previous BPMDS workshops, various issues were discussed that could be related to different but isolated phases in the life cycle of a business process. In the previous edition we arrived to a focus on the interactions between several phases of the business process life cycle.

In BPMDS 2009 the focus was on the drivers that motivate and initiate business process design and evolution. We distinguished three groups of drivers, which can exist separately or in any combination in real-life situations. These include (a) business-related drivers, where processes are changed to meet business objectives and goals, (b) technological drivers, where change is motivated or enabled by the availability, the performance or the perceived quality of IT solutions, and (c) drivers that stem from compliance requirements, facing standards and interoperability challenges.

The workshop discussions mainly dealt with the following related questions:

- What are the drivers or factors that initiate/demand change in business processes?
- How to cope with/introduce changes required by different drivers
- How to discover that it is time for a change
- How to discover that change has already happened (uncontrollable changes), and there is a need to explicitly change process definitions/operational instructions
The 17 papers accepted for BPMDS 2009 were selected from among 32 papers submitted from 14 countries (Australia, Brazil, France, Germany, Israel, Italy, Japan, Latvia, The Netherlands, South Africa, Spain, Switzerland, Tunisia, United Kingdom). They cover a wide spectrum of issues related to the drivers of business process change and how these affect the change process and are reflected in it. They are organized under the following section headings:

- Business and goal-related drivers
- Model-driven process change
- Technological drivers and IT services
- Technological drivers and process mining
- Compliance and awareness

We wish to thank all the people who submitted papers to the workshop for having shared their work with us, as well as the members of the BPMDS 2009 Program Committee and the workshop organizers of CAiSE 2009 for their help with the organization of the workshop. The conference was supported by IFIP WG 8.1

March 2009
Selmin Nurcan
Rainer Schmidt
Pnina Soffer
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EMMSAD 2009

The field of information systems analysis and design includes numerous information modeling methods and notations (e.g., ER, ORM, UML, DFDs, BPMN), that are typically evolving. Even with some attempts to standardize (e.g., UML for object-oriented design), new modeling methods are constantly being introduced, many of which differ only marginally from existing approaches. These ongoing changes significantly impact the way information systems are being analyzed and designed in practice. EMMSAD focuses on exploring, evaluating, and enhancing current information modeling methods and methodologies. Although the need for such studies is well recognized, there is a paucity of such research in the literature.

The objective of EMMSAD 2009 was to provide a forum for researchers and practitioners interested in modeling methods in systems analysis and design to meet and exchange research ideas and results. It also provided the participants with an opportunity to present their research papers and experience reports and to take part in open discussions.

EMMSAD 2009 was the 14th in a very successful series of events, previously held in Heraklion, Barcelona, Pisa, Heidelberg, Stockholm, Interlaken, Toronto, Velden, Riga, Porto, Luxembourg, Trondheim, and Montpellier. This
year we had 36 papers submitted from 18 countries (Argentina, Austria, Brazil, Canada, China, France, Germany, Israel, Italy, Latvia, Luxembourg, The Netherlands, Norway, South Africa, Spain, Sweden, Switzerland, United Kingdom). After an extensive review process by a distinguished international Program Committee, with each paper receiving at least three reviews, we accepted the 16 papers that appear in these proceedings. Congratulations to the successful authors!

Apart from the contribution of the authors, the quality of EMMSAD 2009 depends in no small way on the generous contribution of time and effort by the Program Committee and the additional reviewers. Their work is greatly appreciated. We also express our sincere thanks to the CAiSE Organizing Committee, especially the CAiSE Workshop and Tutorial chairs Paul Johannesson (KTH, Stockholm, Sweden) and Eric Dubois (CRP Henri Tudor, Luxembourg).

Continuing with our very successful collaboration with IFIP WG 8.1 (http://home.dei.polimi.it/pernici/ifip81/) that started in 1997, this year’s event was again a joint activity of CAiSE and WG 8.1. The European INTEROP Network of Excellence (http://www.interop-vlab.eu/) has also sponsored this workshop since 2005, as has AIS-SIGSAND (http://nfp.cba.utulsa.edu/bajaja/SIGSAND/).

For more information on EMMSAD, see our website www.emmsad.org

March 2009

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<tr>
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</tr>
</tbody>
</table>
Table of Contents

BPMDS 2009

**Business and Goal Related Drivers**

Towards a BPM Success Model: An Analysis in South African Financial Services Organisations ................................................................. 1  
*Gavin Thompson, Lisa F. Seymour, and Brian O’Donovan*

A Conceptual Framework for Business Process Redesign ............................. 14  
*George Koliadis and Aditya Ghose*

Supporting Change in Business Process Models Using Pattern-Based Constraints ............................................................................................................. 27  
*Jens Müller*

Eliciting Goals for Business Process Models with Non-Functional Requirements Catalogues ................................................................. 33  
*Evellin C.S. Cardoso, João Paulo A. Almeida, Giancarlo Guizzardi, and Renata S.S. Guizzardi*

A Business Process-IT Alignment Method for Business Intelligence ........... 46  
*Jun Sekine, Takashi Suenaga, Junko Yano, Kei-ichiro Nakagawa, and Shu-ichiro Yamamoto*

**Model-Driven Process Change**

Analysis and Validation of Control-Flow Complexity Measures with BPMN Process Models ................................................................. 58  
*Elvira Rolón, Jorge Cardoso, Félix García, Francisco Ruiz, and Mario Piattini*

Vertical Alignment of Process Models – How Can We Get There? ............. 71  
*Mathias Weidlich, Alistair Barros, Jan Mendling, and Mathias Weske*

Ontology-Based Description and Discovery of Business Processes .............. 85  
*Khalid Belhajjame and Marco Brambilla*

**Technological Drivers and IT Services**

*Leonardo Guerreiro Azevedo, Flávia Santoro, Fernanda Baião, Jairo Souza, Kate Revoredo, Vinícios Pereira, and Isolda Herlain*
IT Capability-Based Business Process Design through Service-Oriented Requirements Engineering ......................................................... 113
    Sebastian Adam, Özgür Ünalı, Norman Riegel, and Daniel Kerkow

Minimising Lifecycle Transitions in Service-Oriented Business Processes ................................................................................. 126
    Roland Ukor and Andy Carpenter

Technological Drivers and Process Mining

Discovering Business Rules through Process Mining .......................... 136
    Raphael Crérie, Fernanda Araújo Baião, and Flávia Maria Santoro

Anomaly Detection Using Process Mining ........................................ 149
    Fábio Bezerra, Jacques Wainer, and W.M.P. van der Aalst

Pattern Mining in System Logs: Opportunities for Process Improvement ......................................................................................... 162
    Dolev Mezebovsky, Pnina Soffer, and Ilan Shimshoni

Compliance and Awareness

Regulatory Compliance in Information Systems Research – Literature Analysis and Research Agenda .................................................. 174
    Anne Cleven and Robert Winter

Actor-Driven Approach for Business Process. How to Take into Account the Work Environment? ....................................................... 187
    Kahina Bessai and Selmin Nurcan

Towards Object-Aware Process Management Systems: Issues, Challenges, Benefits ................................................................. 197
    Vera Künzle and Manfred Reichert

EMMSAD 2009

Use of Ontologies

Supporting Ontology-Based Semantic Annotation of Business Processes with Automated Suggestions ................................................. 211
    Chiara Di Francescomarino and Paolo Tonella

On the Importance of Truly Ontological Distinctions for Ontology Representation Languages: An Industrial Case Study in the Domain of Oil and Gas ................................................................................... 224
    Giancarlo Guizzardi, Mauro Lopes, Fernanda Baião, and Ricardo Falbo
# Table of Contents

- **UML and MDA**
  - UML Models Engineering from Static and Dynamic Aspects of Formal Specifications .................................................... 237  
    - Akram Idani
  - MDA-Based Reverse Engineering of Object Oriented Code ............... 251  
    - Liliana Favre, Liliana Martinez, and Claudia Pereira

- **New Approaches**
  - Integrated Quality of Models and Quality of Maps .......................... 264  
    - Alexander Nossum and John Krogstie
  - Masev (Multiagent System Software Engineering Evaluation Framework) ................................................................. 277  
    - Emilia Garcia, Adriana Giret, and Vicente Botti

- **ORM and Rule-Oriented Modeling**
  - Transactions in ORM ............................................................... 291  
    - E.O. de Brock
  - The Orchestration of Fact-Orientation and SBVR .............................. 302  
    - Peter Bollen

- **Goal-Oriented Modeling**
  - Goal-Directed Modeling of Self-adaptive Software Architecture ........ 313  
    - Shan Tang, Xin Peng, Yijun Yu, and Wenyun Zhao
    - Raian Ali, Fabiano Dalpiaz, and Paolo Giorgini

- **Alignment and Understandability**
  - Security and Consistency of IT and Business Models at Credit Suisse Realized by Graph Constraints, Transformation and Integration Using Algebraic Graph Theory ................................................................. 339  
    - Christoph Brandt, Frank Hermann, and Thomas Engel
  - Declarative versus Imperative Process Modeling Languages: The Issue of Understandability ................................................................. 353  
    - Dirk Fahland, Daniel Lübke, Jan Mendling, Hajo Reijers, Barbara Weber, Matthias Weidlich, and Stefan Zugal

- **Enterprise Modeling**
  - The Architecture of the ArchiMate Language ................................. 367  
    - M.M. Lankhorst, H.A. Proper, and H. Jonkers
XVI   Table of Contents

Enterprise Meta Modeling Methods – Combining a Stakeholder-Oriented and a Causality-Based Approach .................................................. 381
   Robert Lagerström, Jan Saat, Ulrik Franke, Stephan Aier, and Mathias Ekstedt

Patterns and Anti-patterns in Enterprise Modeling

Organizational Patterns for B2B Environments – Validation and Comparison ................................................................. 394
   Moses Niwe and Janis Stirna

Anti-patterns as a Means of Focusing on Critical Quality Aspects in Enterprise Modeling ................................................................. 407
   Janis Stirna and Anne Persson

Author Index ................................................................................................................................................................. 419