

## Part II

# Organizational Accidents

In a lecture entitled ‘Words that Touch the Heart’, Hiroyuki Itsuki states that, in the Meiji Period, there were interpersonal relationships of trust that allowed mutual emotional understanding and that there were sympathy and empathy for sorrow among neighbors. Since the inception of the modern era, there has been a bias toward economic growth targeted at national affluence, and humanity has become diluted in the pursuit of material wealth. As this orientation toward material affluence has increased, human emotionality has been turned into an abstraction under the shadow cast by the prioritization of economic concerns, and ‘emotional wealth’ has been sacrificed. The human emotional range represents a universal human sensibility and has nurtured mutual understanding and interpersonal relationships of trust. Regardless of location or historic age, to understand human emotion is to understand the sensibility and the values inherent in humans.

The growth-oriented modern society which denies emotion is a ruthless system that prioritizes efficiency, leading to a negation of humanity. It is the ‘emotional interconnection’ fostered by interpersonal empathy that also leads to the formation of the ethical perspective which is a precondition for human codes of conduct. Sensibility and volition have a fundamental role in human reason, and their interaction with human behavior nurtures human intelligence. Intelligence itself is formed by a process of complementary interaction between reason and sensibility; reason alone is not the source of intelligence. The knowledge created by contemporary science has the power to change the natural environment, but as knowledge itself is essentially created by human intelligence, the creation of knowledge needs to be rooted in a philosophy of coexistence centered on humanity. It is the essence of this intelligence that represents the fundamental wisdom which ensures the continuation of society. A humanity that has lost this wisdom can be seen as risking the destruction of its civilization.