Lecture Notes
in Business Information Processing

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Preface

Business informatics combines information and communication technology (ICT) and management knowledge and skills. It is about empowering enterprises by utilizing the advantages of existing ICT solutions, creating and introducing new ICT solutions corresponding to ever-changing needs of the enterprises. These proceedings contain 25 contributed papers presented at the 10th International Conference on Perspectives in Business Informatics Research (BIR) held October 6-8, 2011, in Riga, Latvia. This year the BIR conference attracted 68 submissions from 27 countries. They were rigorously reviewed by 38 members of the Program Committee representing 18 countries. As the result, 25 full papers from 14 countries were selected for publication in this volume. The volume also includes invited papers by Dimitris Karagiannis and John Krogstie. Another 17 papers were presented at the conference and published in a separate volume of local proceedings. The papers presented at the conference cover all aspects of business informatics research, and this year there was a particular emphasis on the interplay between business process management, data management and business analytics. The BIR conference series was established 11 years ago as the result of the collaboration of colleagues from Swedish and German universities. The goal was to create a forum where researchers in business informatics, senior as well as junior, could meet and discuss their work. The conference series has a Steering Committee, to which one or two persons from each appointed organizer are invited. In its 11 years, the conference has expanded significantly, and this year a number of satellite events were organized for the first time in order to nurture the business informatics community. Four workshops as well as a Doctoral Consortium took place a day before the conference. We would like to thank everyone who contributed to the BIR 2011 conference. We thank the authors for contributing and presenting their research, we appreciate the invaluable contribution of the members of the Program Committee and external reviewers and we thank all members of the local organization team from the Riga Technical University for ensuring the smooth processing of the conference. We acknowledge the EasyChair development team for providing such a convenient tool for preparing these proceedings and the Springer publishing team for their collaboration. Special thanks to the Baltic Data company for sponsoring the Doctoral Consortium. Last but not the least we thank the Steering Committee and we hope that BIR 2011 is a valuable addition to the further development of the BIR conference series.

July 2011

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Vizgunov, Arseniy
Walshe, Ray
Ziema, Maris
Zikra, Iyad
# Table of Contents

## Keynotes

Business Information Systems Utilizing the Future Internet .............................. 1  
   *John Krogstie*

Next Generation of Modelling Platforms ......................................................... 19  
   *Dimitris Karagiannis and Niksa Visic*

## Business Intelligence and Performance Management

Using Semantically Annotated Models for Supporting Business Process  
   Benchmarking .................................................................................................. 29  
   *Hans-Georg Fill*

Performance Measurement Framework with Formal Indicator Definitions .................. 44  
   *Aivars Niedritis, Laila Niedrite, and Natalija Kozmina*

Using the Entity-Attribute-Value Model for OLAP Cube Construction ...................... 59  
   *Peter Thanisch, Tapio Niemi, Marko Niinimaki, and Jyrki Nummenmaa*

Near Real-Time Data Warehousing with Multi-stage Trickle and Flip ....................... 73  
   *Janis Zuters*

## Data and Processes

Data Consistency in Transactional Business Processes ......................................... 83  
   *Andreas Lodde, Antoine Schlechter, Pascal Bauler, and Fernand Feltz*

Business Process and Regulations: Approach to Linkage and Change Management ........ 96  
   *Peteris Rudzajs and Ilze Buksa*

Parallel Tabu Search Algorithm for Data Structure Composition ......................... 110  
   *Eduard Babkin, Margarita Karpunina, and Natalia Aseeva*

## Ontologies

Survey on Ontology Languages ............................................................................. 124  
   *Diana Kalibatiene and Olegas Vasilecas*
<table>
<thead>
<tr>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced RDB-to-RDF/OWL Mapping Facilities in RDB2OWL</td>
<td>142</td>
</tr>
<tr>
<td> Guntars Būmans and Kārlis Čerāns</td>
<td></td>
</tr>
<tr>
<td>Export of Relational Databases to RDF Databases by Model Transformations</td>
<td>158</td>
</tr>
<tr>
<td> Sergejs Rikacovs</td>
<td></td>
</tr>
<tr>
<td>Architectures</td>
<td></td>
</tr>
<tr>
<td>An Analysis of Enterprise Architecture Maturity Frameworks</td>
<td>167</td>
</tr>
<tr>
<td> Martin Meyer, Markus Helfert, and Conor O’Brien</td>
<td></td>
</tr>
<tr>
<td> Dejan Pajk, Mojca Indihar-Štemberger, and Andrej Kovačič</td>
<td></td>
</tr>
<tr>
<td>A Universal Model-Based Solution for Describing and Handling Errors</td>
<td>190</td>
</tr>
<tr>
<td> Sergejs Kozlovics</td>
<td></td>
</tr>
<tr>
<td>Stakeholders’ Perspectives</td>
<td></td>
</tr>
<tr>
<td>Validating Organizational Knowledge Patterns: Case Study from Information Demand Modeling</td>
<td>204</td>
</tr>
<tr>
<td> Kurt Sandkuhl</td>
<td></td>
</tr>
<tr>
<td>Analysis of Dynamic Interactions with External Parties during Maintenance of ERP Systems</td>
<td>217</td>
</tr>
<tr>
<td> Igors Mikulovs and Jānis Grabis</td>
<td></td>
</tr>
<tr>
<td>Discovering of Users’ Interests Evolution Patterns for Learning Goals</td>
<td>231</td>
</tr>
<tr>
<td> Witold Abramowicz, Jacek Matyszko, and Dawid Grzegorz  Weckowski</td>
<td></td>
</tr>
<tr>
<td>Web Information Systems and Services</td>
<td></td>
</tr>
<tr>
<td>Modeling Secure Navigation in Web Information Systems</td>
<td>239</td>
</tr>
<tr>
<td> Marianne Busch, Alexander Knapp, and Nora Koch</td>
<td></td>
</tr>
<tr>
<td>Quality of Health Web Sites: Dimensions for a Wide Evaluation</td>
<td>254</td>
</tr>
<tr>
<td> Álvaro Rocha, Avelino Victor, and Patrícia Leite Brandão</td>
<td></td>
</tr>
<tr>
<td>Analysis and Evaluation of Selected Shops with Organic Food in Poland</td>
<td>267</td>
</tr>
<tr>
<td> Witold Chmielarz</td>
<td></td>
</tr>
</tbody>
</table>
Evaluating the Application of Service-Oriented Auditing in the B2G Domain: A Case Study ........................................... 281
   Faiza Allah Bukhsh and Hans Weigand

Cloud Computing and Economic Growth in the Baltic Sea Region Countries ....................................................... 296
   Andrzej Kobyliński and Marcin Michalski

Systems Approach

The Viable Systems Approach (VSA) for Re-interpreting Network Business Dynamics ........................................................... 304
   Paolo Piciocchi, Clara Bassano, Erica Paduano, and Maureen Galvin

Views on Scientific Workflows ............................................................. 321
   Mirko Sonntag, Katharina Görlach, Dimka Karastoyanova,
   Frank Leymann, Polina Malets, and David Schumm

Agile Business Process Management in Research Projects of Life Sciences ................................................................. 336
   Silke Holzmüller-Laue and Bernd Göde

A Conceptual Framework for Design Science Research ...................... 345
   Lukasz Ostrowski, Markus Helfert, and Fakir Hossain

Author Index .................................................................................. 355