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Message from the Program Chair

It is my pleasure to welcome you to the 5th International Conference on Information Systems, Management and Technology (ICISTM 2011).

The proceedings of the 5th International Conference on Information Systems, Management and Technology contain 39 papers that were selected for presentation at the conference. The peer-review process for these papers was particularly rigorous this year due to the large number of submissions (106 total submissions), which originated from seven countries, primarily India, the USA, France, Nigeria, and Thailand, in response to the call for papers announced in May 2010.

Along with the influx of submissions, the 2011 conference featured some distinct changes from previous ICISTM conferences, including a new conference website, <http://www.icistm.org>, to effectively disseminate information and updates. In addition, new tracks were added to the conference, and researchers were invited to submit papers in each of the resulting seven tracks. An exceptional international multidisciplinary team of 13 scientists and academicians from seven countries including the USA, Taiwan, Singapore, Canada, the UK, India, and Chile served as Chairs for the seven tracks [(1) Information Systems, (2) Information Technology, (3) Business Intelligence, (4) Information Management, (5) Health Information Management and Technology, (6) Management Science and Education, and (7) Applications]. A team of five Publicity Chairs, a Tutorials Chair, and the Publications Chair assisted the Track Chairs and the Program Chair in the review process and the organization of the program.

The Track Chairs and the Program Chair established an international Program Committee consisting of 113 members from 21 countries (primarily from the USA, India, Singapore, Taiwan, and China) to assist in the review process. Seventeen external reviewers also assisted this team. The Track Chairs and the Program Chair made paper assignments to the Program Committee members so that the focus of each paper matched its reviewer's expertise. A total of 302 reviews and reviewer ratings were obtained for the submitted papers. Each reviewer's rating was weighted by his or her confidence in the domain area. The Program Chair, in coordination with the Track Chairs, made the final selection of the accepted papers. The papers were accepted into two categories: regular papers (up to 12 pages) and short papers (up to five pages).

The proceedings are published in Springer's *Communications in Computer and Information Science* (CCIS) series, and the papers have been reviewed by Springer's editorial team for final publication in the proceedings. The publication of the proceedings by the CCIS series offers a uniquely formulated and widely available medium for the dissemination of the selected papers.

The conference was a result of a harmonized effort between several people. I would like to thank these people, as their contributions to the conference organization and proceedings have been invaluable. The General Chairs, Sartaj Sahni and D.P. Goyal, offered their perpetual guidance throughout the process. This conference is a result of their enthusiastic vision and unwavering commitment to the conference. The expertise and leadership offered by our exceptional team of Track Chairs was crucial for the peer-review of the conference papers and, thus, for the final product that is included in this volume. The Publicity Chairs and the Tutorials Chair did a remarkable job in circulating the conference information and generating interest in the project.

I would like to issue a special thanks to our Publications Chair, Pradeep Chowriappa, for the timely and effective preparation of the proceedings, which involved the rigorous task of carefully checking each accepted paper and ensuring compliance with the Springer LNCS/CCIS standards. Stefan Goeller and Leonie Kunz from Springer and their editorial team skillfully assisted us with the compilation of these proceedings, and the organizing team at MDI, Gurgaon, provided the venue and made local arrangements for the conference. I sincerely thank each of the people involved in these processes. Finally, I would like to thank the authors and the Program Committee for making this year's program particularly notable and uniquely multidisciplinary.

March 2011

Sumeet Dua

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