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# Collaboration and Technology

16th International Conference, CRIWG 2010  
Maastricht, The Netherlands, September 20-23, 2010  
Proceedings

## Volume Editors

Gwendolyn Kolfschoten  
Stephan Lukosch  
Delft University of Technology  
Faculty of Technology, Policy and Management  
Department of Systems Engineering  
Jaffalaan 5, 2628BX, Delft, The Netherlands  
E-mail: {g.l.kolfschoten,s.g.lukosch}@tudelft.nl

Thomas Herrmann  
Ruhr-Universität Bochum  
Informations- und Technikmanagement  
Institut für Arbeitswissenschaft (IAW)  
Universitätsstr. 150, 44780 Bochum, Germany  
E-mail: thomas.herrmann@rub.de

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# Preface

This volume constitutes the proceedings of the 16<sup>th</sup> Collaboration Researchers' International Working Group (CRIWG 2010) Conference on Collaboration and Technology. The conference was held in Maastricht, The Netherlands. The previous ten CRIWG conferences were organized in Madeira, Portugal (2000), Darmstadt, Germany (2001), La Serena, Chile (2002), Autrans, France (2003), San Carlos, Costa Rica (2004), Porto de Galinhas, Brazil (2005), Medina del Campo, Spain (2006) Bariloche, Argentina (2007), Omaha NE, USA (2008), and Peso da Régua, Douro, Portugal (2009). CRIWG conferences follow a simple recipe for success: good papers, a relatively small number of attendees, extensive time for lively and constructive discussions, and a high level of cooperation both within and between paper sessions. CRIWG 2010 continued this tradition.

This 16<sup>th</sup> CRIWG exemplified the continuing interest in the groupware research area. Papers were reviewed by at least three members of an internationally renowned Program Committee, using a double-blind reviewing process. Based on the reviewers' recommendations 27 papers were finally accepted: 18 long papers presenting mature work, and 9 short papers describing work in progress. The accepted papers were grouped into seven themes that represent current areas of interest in groupware research: Knowledge Elicitation, Construction and Structuring, Collaboration and Decision Making, Collaborative Development, Awareness, Support for Groupware Design, Social Networking and Mobile Collaboration. In addition, we featured a paper describing the history of CRIWG research. We were further very pleased to have Jay Nunamaker, Director of the Center for Management of Information at the University of Arizona, USA, a renowned specialist in group support systems as keynote speaker. Finally we had a demo and distinguished lecture on a new generation of thinkLet-based group support systems by Bob Briggs.

CRIWG 2010 would not have been possible without the work and support of a great number of people. First of all we thank all members of the Program Committee for their valuable reviews of the papers. We were grateful for the advice and support provided by the CRIWG Steering Committee, and we thank the Doctoral Consortium Chairs Rafael Gonzalez, from Delft Univeristy of Technology, The Netherlands, Michael Koch, from Bundeswehr University Munich, Germany, and Jan Marco Leimeister, from Kassel University, Germany.

Last, but certainly not least, we thank you for your interest in CRIWG 2010, and hope find the proceedings valuable.

July 2010

Gwendolyn Kolfschoten  
Thomas Herrmann  
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