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Groupware: Design, Implementation, and Use

10th International Workshop, CRIWG 2004
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Proceedings

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Preface

This volume constitutes the proceedings of the 10th International Workshop on Groupware (CRIWG 2004). The conference was held in San Carlos, Costa Rica, and followed the traditional CRIWG spirit: a relatively small number of attendees, lively discussions and participation during and between paper presentations, and a constructive and friendly environment, which promoted a high level of learning and collaboration.

The previous nine CRIWG workshops were organized in Lisbon, Portugal (1995), Puerto Varas, Chile (1996), El Escorial, Spain (1997), Buzios, Brazil (1998), Cancun, Mexico (1999), Madeira, Portugal (2000), Darmstadt, Germany (2001), La Serena, Chile (2002), and Autrans, France (2003).

This 10th anniversary CRIWG exemplified the continuing interest in the groupware research area. Groupware researchers from 14 different countries submitted a total of 71 papers. Each of the 71 papers was reviewed by two to three members of an international Program Committee, using a double-blind reviewing process. Reviewers were carefully matched to paper submissions as much as possible to ensure expert assessments of the submitted research while avoiding potential conflicts of interest. Reviews were usually extensive and contained many constructive suggestions for improvement. Based on the reviewers' recommendations 29 papers were finally accepted: 16 long papers presenting mature work, and 13 short papers describing work in progress. The accepted papers were grouped into seven themes that represent current pockets of interest in groupware research: knowledge management, awareness, support for collaboration processes, collaborative applications, groupware infrastructure, computer-supported collaborative learning, and mobile collaborative work.

CRIWG 2004 would not have been possible without the work and support of a great number of people. First of all we extend our sincere appreciation for the reviewers' efforts that enabled both a strong selection of papers for the conference as well as provided useful and actionable feedback for the large majority of the submissions, even if they were rejected. We were grateful for the advice and support provided by the CRIWG Steering Committee. Last but not least we thank Alan Calderón and Gwendolyn Kolfshoten for their enthusiastic support.

We especially wish to acknowledge our sponsoring organizations: Universidad de Costa Rica, Grupo GBM de Costa Rica, and Universidad de Chile.

September 2004

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