Index

A
Active listening, 239
Actorship, 193, 195–199
Adrian, 157
Adult mediator, 256
Agreement, 74
Alternative dispute resolution, 229
Alternative punishment, 75
Alternative to punishment, 75

B
Balanced model, 151
Barnett, 30, 31
Best interests of the children, 10, 11, 68, 120,
206, 212, 213, 219, 237, 249
Bottom-up change, 47
Brainstorming, 60, 128, 239
Braithwaite, 150, 173
Business mediation, 238

C
Caucuse, see Separate meeting
Change, 46
Change, implementation of, 46, 47
Child custody mediation, 11
See also Family mediation; Mandatory
family mediation
Child law, 212, 219
Child participation, 184–188, 194–199, 205,
206, 212, 249, 251, 255, 263
Child perspective, 188
Child-inclusive mediation, 186
Christian culture, 134, 140, 141
Christie, 30, 141, 142, 146, 149, 156,
173, 176
Civil cases, 87
Coding, 88
Commercial mediation, 229, 238
Committee on the Rights of the Child, 213
Community mediation, 229, 231, 233
Community, role of, 175
Compromising, 235
Conciliation, 235
Conciliation board, 226
Confession, 139, 140
Confidentiality, 73
Conflict level, 10, 12, 17, 22, 23, 188, 190–194,
199, 200, 203–205
Conflict management, 263
Conflict management skills, 23, 250
Content analysis, 84, 89–94
Context, 134–136
Conversation analysis, 139
Court-connected custody mediation, 16
Court-connected family mediation, 210, 211
Court-connected mediation, 227, 236, 240
Creativity, 94–96, 100

D
Daly, 28, 30–33
Danish Ministry of Justice, 34, 37
Danish parliament, 34
Definition of mediation, 19, 20, 44
Denmark, 134
Developmental work research, 43
Discourse analysis, 96
Discursive psychology, 139
Dispute systems design, 10, 64
Diversification of mediation, 13

Interaction, 136
Interactionist approach, 136–138
Interim settlement, 111
International peace mediation, 229, 238

E
Ecogram, 57
Eglash, 28–31
Empowerment, 239
Environmental mediation, 238
Equality, 175–176
European Commission, 32, 34, 35
European Parliament, 32
Evaluation, 117
Evaluation of mediation, 61
Evaluative mediation, 114, 118–121, 124, 125, 211, 217–219, 239
Ex parte communication, 127
Expansive learning, 47
Expert evaluation, 112, 113, 115, 117, 118, 120, 121, 125
Expert evidence, 113
Expert mediator, 20, 212

F
Facilitation of communication, 123
Facilitative mediation, 11, 116, 122, 214–216, 229, 236, 238, 239
Family Counselling Office, 15
Family mediation, 185–188, 237
See also Child custody mediation; Family mediation
Finland, 210
Florida, 166–172

G
Goal of mediation, 43
Goffman, 135, 138

H
Hearing the child, 187

I
Ideal sinner, 140
Identity, 134, 135, 137–139, 142
Identity changes, 134, 137
Impartiality, 172
Implementation, 46, 47, 63

J
Johnstone, 31
Judicial settlement efforts, 107, 108, 235
Juvenile offender, 147

K
Kyvsgaard, 33, 37

L
Label, 14, 23
Lawyer mediation, 237
Laymen, 154, 176, 177
Learning, 249, 250
Legal guardian, 74, 163
Linguistic analysis, 96, 100

M
Mandatory family mediation, 15, 184, 192, 204
See also Child custody mediation
Mediated outcomes, 260
Mediation in administrative law, 229
Mediation model, 73, 186
Mediation process, 55, 256
Mediation style, 238, 239
Mediation techniques, 238, 240
Mediator, 74, 114
Mediator toolkit, 56
Mentor, 114
Mentor, adult, 255
Moral, 140
Multicultural mediation, 229, 231

N
National co-ordinator, 76
Negotiation, 239
Neighborhood mediation, 229
Neighborhood Restorative Justice (NRJ) Program, 166
Neutrality, 172
New-institutional theory, 99, 100
Norm clarification, 141–142
Northern Ireland, 151–154
Norway, 154–166
Norwegian National Mediation Service, 154
Index

O
Objective criteria, 93
Offended party, 174
Offender, 135, 140, 141

P
Parenting coordination, 13
Peer mediation, 255
Positioning theory, 139
Power, 139
Pre-action mediation, 16, 18, 184, 192, 204
Primary consideration, 213
Problem accumulation, 188, 190–193, 202–205
Procedural justice, 120

Q
Questioning, 239

R
Reality testing, 239
Recognition, 239
Recusal, 119
Reflexive mediation, 153, 228, 231
Regulation, 44, 70
Rehabilitation, 140, 152, 167
Re-integrative shame, 173, 240
Relationship, 85, 90
Restorative approach, 248, 253, 254
Restorative justice, 28–35, 37, 38, 68, 146, 240, 248, 251
Restorative mediation, 228, 231
Restorative school, 252
Right to be heard, 185, 251
Rights-based approach, 213
Risk factor, 194
Role, 135, 139, 141, 142
Role theory, 138
Rule of law, 75, 77, 108, 117, 120, 130

S
Safeguarding, 89, 93, 94
School mediation, 229, 248
Self, 134, 136, 138, 139
Self-determination, 84, 99, 100, 119, 211, 216, 239
Separate meeting, 112, 127, 130, 239
Service model for family mediation, 58–59
Settlement pressure, 118
Sherman, 32
Shuttle mediation, 239
Social constructivism, 134, 136, 138
Social skills, 250, 251, 254, 256
Sten Madsen, 33, 35
Storgaard, 35
Strang, 32
Street mediation, 233
Sweden, 68
Symbolic interactionism, 139

T
Tailored outcomes, 84, 86, 100, 101
Target group, 17–18
Teen court, 166
Therapeutic family mediation, 13
Top-down change, 47
Training, 20, 22, 59, 60, 259
Transformative mediation, 73, 239
Triage, 13
Truth, 134, 136, 139–142

U
Umbrella perspective, 212
Unbundled services, 24
United Nations, 32, 34

V
Victim, 135, 140, 141
Vindeløv, 35, 150, 153, 157
Violence, 12
Voluntary, 72, 156–158, 173, 237

W
Welfare state, 14–15
Workplace mediation, 229, 237

Y
Youth coordinator, 155
Youth follow-up, 155
Youth sanction, 155

Z
Zehr, 30–34, 37, 149, 166, 173, 176