

References

- Allport, G. (1942) *The Use of Personal Documents in Psychological Science* (New York, Social Science Research Council).
- Andersen, N. Å., Kjær, P. and Pedersen, O. K. (1996) 'On the Critique of the Negotiated Economy', *Scandinavian Political Studies*, 19 (2), pp. 167–80.
- Ansell, C. (2005) 'Pragmatist Philosophy and Interactive Research', paper (Centre for Democratic Network Governance, Roskilde University).
- Barbier, J. C. and Théret, B. (2005) *Le nouveau système français de protection sociale* (Paris, La Découverte).
- Bazeley, P. (2003) 'Computerized Data Analysis for Mixed Methods Research', in A. Tashakkori and C. Teddlie (eds), *Handbook of Mixed Methods in Social and Behavioral Research* (Thousand Oaks, Sage), pp. 385–422.
- Beck, U., Giddens, A. and Lash, S. (1994) *Reflexive Modernization. Politics, Tradition and Aesthetics in the Modern Social Order* (Cambridge, Polity Press).
- Bell, L. (1998) 'Public and Private Meanings in Diaries', in J. Ribbens and R. Edwards (eds), *Feminist Dilemmas in Qualitative Research* (London, Sage), pp. 72–86.
- Berg, B. L. (1995) *Qualitative Research Methods for the Social Sciences* (London, Allyn and Bacon).
- Beskæftigelsesministeriet (2004) *National Employment Action Plan (NAP), Denmark, 1998–2004* (Copenhagen, Beskæftigelsesministeriet).
- Bogason, P. (2000) *Public Policy and Local Governance: Institutions in Postmodern Society. New Horizons in Public Policy* (Cheltenham, Edward Elgar).
- Bogason, P. (2006) 'Networks in Policy Analysis', in B. G. Peters and J. Pierre (eds), *Handbook of Public Policy* (London, Sage), pp. 97–113.
- Bogason, P. and Toonen, T. A. J. (1998) 'Introduction: Networks in Public Administration', *Public Administration*, 76 (2), Summer, pp. 205–29.
- Brannen, J. (ed.) (1992) *Mixing Methods: Qualitative and Quantitative Research* (Aldershot, Avebury).
- Caplan, P. (1997) *African Voices, African Lives: Personal Narratives from a Swahili Village* (London, Routledge).
- Carter, S. and Mankoff, J. (2005) 'When Participants do the Capturing: the Role of Media in Diary Studies' (available at: <http://portal.acm.org>).
- Council Decision (2001/63/EC)
- Council Decision (2003/578/EC)
- Council Decision (2005/600/EC)
- Council Document no. 13200/97
- Council Resolution (1999/C69/02)
- Coxon, A. P. M. (1996) *Between the Sheets: Sexual Diaries and Gay Men's Sex in the Era of AIDS* (London, Cassell).
- Creswell, J. W. (2003) *Research Design. Qualitative, Quantitative, and Mixed Methods Approaches*, 2nd edn (Thousand Oaks, Sage).
- Creswell, J. W., Clark, V. L. P., Gutmann, M. L. and Hanson, W. E. (2003) 'Advanced Mixed Methods Research Designs', in A. Tashakkori and C. Teddlie

- (eds), *Handbook of Mixed Methods in Social and Behavioral Research* (Thousand Oaks, Sage), pp. 209–40.
- Czarniawska, B. (2002) 'Narrative, Interviews, and Organizations', in J. F. Gubrium and J. A. Holstein (eds), *Handbook of Interview Research. Context & Method* (London, Sage), pp. 733–59.
- Department of Work and Pensions (2004) *National Employment Action Plan, United Kingdom (NAP), 1998–2004* (London, Department of Work and Pensions).
- Derrida, J. (1976) *Of Grammatology* (Baltimore, Johns Hopkins University).
- Dowding, K. (1995) 'Model or Metaphor – a Critical Review of the Policy Network Approach', *Political Studies*, 43 (1), pp. 136–58.
- Due, J., Madsen, J. S. and Jensen, C. S. (1993) *Den danske model* (Copenhagen, DJØF Forlag).
- Elliott, H. (1997) 'The Use of Diaries in Sociological Research on Health Experience', *Sociological Research Online*, 2 (2) (available at: <http://www.socresonline.org.uk>).
- Elmore, R. F. (1985) 'Forward and Backward Mapping: Reversible Logic in the Analysis in Public Policy', in K. Hanf and T. A. J. Toonen (eds), *Policy Implementation in Federal and Unitary Systems* (Boston, Nato ASI Series), pp. 33–70.
- Employment Taskforce of the European Commission (2003) *Jobs, Jobs, Jobs – Creating More Employment in Europe* (EU).
- Erlandson, D. A., Harris, E. L., Skipper, B. L. and Allen S. D. (1993) *Doing Naturalistic Inquiry: a Guide to Methods* (London, Sage).
- Esping-Andersen, G. (1990) *The Three Worlds of Welfare Capitalism* (Cambridge, Polity Press).
- European Commission (2002) *Taking Stock of Five Years of the European Employment Strategy* (Brussels, COM), pp. 2002–416.
- European Employment Strategy (Available at: http://europa.eu.int/comm/employment_social/employment_strategy/docindic_en.htm).
- Fairclough, N. (1995) *Critical Discourse Analysis: the Critical Study of Language* (London, Longman).
- Fink, A. (2003) *The Survey Handbook*, 2nd edn (London, Sage).
- Flyvbjerg, B. (2001) *Why Social Inquiry Fails and How it Can Succeed Again* (Cambridge, Cambridge University Press).
- Fothergill, R. A. (1974) *Private Chronicles: a Study of English Diaries* (London, Oxford University Press).
- Foucault, M. (1974) *The Archaeology of Knowledge* (London, Tavistock Publications).
- Friend, J. K., Power, J. M. and Yewlett, C. J. L. (1974) *Public Planning: the Inter-Corporate Dimension* (London, Tavistock Publications).
- Gergen, K. J. (2001) *An Invitation to Social Construction* (London, Sage Publications).
- Gobo, G. (2004) 'Sampling, Representativeness and Generalizability', in C. Seale, G. Gobo, J. F. Gubrium and D. Silverman (eds), *Qualitative Research Practice* (London, Sage), pp. 435–56.
- Gould, R. V. and Fernandez, R. M. (1989) 'Structures of Mediation: a Formal Approach to Brokerage in Transaction Networks', *Sociological Methodology*, 19, pp. 89–126.
- Granovetter, M. (1973) 'The Strength of Weak Ties', *American Journal of Sociology*, 78, pp. 1360–80.
- Guba, E. G. and Yvonna, S L. (1989) *Fourth Generation Evaluation* (London, Sage).

- Gubrium, J. F. and Holstein, J. A. (eds) (2002) *Handbook of Interview Research. Context & Method* (London, Sage).
- Hajer, M. and Wagenaar, H. (2003) *Deliberative Policy Analysis. Understanding Governance in the Network Society* (Cambridge, Cambridge University Press).
- Hanneman, R. A. (2001) 'Introduction to Social Network Methods' (University of California, Riverside) (memo).
- Hansen, A. D. and Sørensen, E. (2005) 'Polity as Politics: Studying and the Shaping and Effects of Discursive Politics', in D. R. Howarth and J. Torfing (eds), *Discourse Theory in European Politics: Identity, Policy and Governance* (Basingstoke, Palgrave Macmillan), pp. 93–117.
- Heclo, H. (1972) 'Review Article: Policy Analysis', *British Journal of Political Science*, 2, pp. 83–108.
- Heclo, H. and Wildawsky, A. (1975) *The Private Government of Public Money: Community and Policy inside British Politics* (London, Macmillan).
- Heffen, O. V., Kickert, W. J. M. and Thomassen, J. J. S. (eds) (2000) *Effects, Change and Formation of Government Institutions* (Dordrecht, Kluwer Academic).
- Hendriks, F. (2003) 'Publics, Administration, Theory and Learning: Interaction Research as Interpretation', *Administrative Theory & Praxis*, 25 (3), pp. 392–408.
- Hernes, G. (ed.) (1978) *Forhandlingsøkonomi og blandingsadministration* (Oslo, Universitetsforlaget).
- Heron, J. (1996) *Co-operative Inquiry. Research into the Human Condition* (London, Sage Publications).
- Hewlett, N. (1998) *Modern French Politics* (Cambridge, Polity Press).
- Hjern, B. and Porter, D. O. (1981) 'Implementating Structures: a New Unit of Analysis', *Organization Studies*, 2 (3), pp. 211–28.
- Hollway, W. and Jefferson, T. (2000) *Doing Qualitative Research Differently. Free Association, Narrative and the Interview Method* (London, Sage).
- Holstein, J. A. and Gubrium, J. F. (1995) *The Active Interview* (London, Sage Publications).
- Howarth, D. and Torfing, J. (2005) *Discourse Theory in European Politics: Identity, Policy and Governance* (Basingstoke, Palgrave Macmillan).
- Järvinen, M. (2005) 'Interview i en interaktionistisk begrebsramme', in M. Järvinen and N. Mik-Meyer (eds), *Kvalitative metoder i et interaktionistisk perspektiv-interview, observationer, dokumenter* (Copenhagen, Hans Reitzel), pp. 27–48.
- Järvinen, M. and Mik-Meyer, N. (eds) (2005) *Kvalitative metoder i et interview, observationer, dokumenter* (Copenhagen, Hans Reitzel).
- Jessop, B. (2002) *The Future of the Capitalist State* (Cambridge, Polity Press).
- Johnson, John M. (2002.) 'In-depth Interviewing', in Jaber F. Gubrium and James A. Holstein, *Handbook of Interview Research. Context & Method* (London, Sage), pp. 103–20.
- Jørgensen, H. (2002) *Consensus, Cooperation and Conflict – the Policy Making Process in Denmark* (Cheltenham, Edward Elgar).
- Keeler, J. S. (1987) *The Politics of Neo-Corporatism in France* (Oxford, Oxford Press).
- Kooiman, J. (1993) 'Social-Political Governance: Introduction', in J. Kooiman (ed.), *Modern Governance: New Government–Society Interactions* (London, Sage Publications), pp. 1–6.
- Krippner, G. et al. (2004) 'Polanyi Symposium: a Conversation on Embeddedness', *Socio-Economic Review*, 2, pp. 109–35.

- Kvale, S. (1996) *InterViews. An Introduction to Qualitative Research Interviews* (London, Sage Publications).
- Laclau, E. and Mouffe, C. (1985) *Hegemony and Socialist Strategy. Towards a Radical Democratic Politics* (London, Verso).
- Latour, B. (1987) *Science in Action. How to Follow Engineers and Scientists through Society* (Buckingham, Open University Press).
- Lewis, K. and Massey C. (2004) 'Help or Hindrance? Participant Diaries as a Qualitative Data Collection Tool', *Proceedings of the 17th Annual Conference of the Small Enterprise Association of Australia and New Zealand*, September (Brisbane, Australia, University of Queensland), pp. 26–9.
- Lipsky, M. (1980) *Street-Level Bureaucracy: Dilemmas of the Individual in Public Services* (New York, Russell Sage Foundation).
- Lødemel, I. and Trickey, H. (eds) (2001) *An Offer You Can't Refuse: Workfare in International Perspective* (Bristol, Policy Press).
- Maas, S. and Kuypers, J. A. (1974) *From Thirty to Seventy: a 40 Year Longitudinal Study of Adult Life Styles and Personality* (London, Jossey-Bass).
- Madsen, P. K. (2003) 'Fyrtårn eller slæbejolle? Dansk arbejdsmarkeds- og beskæftigelsespolitik', in P. K. Madsen and L. Pedersen (eds), *Drivkræfter bag arbejdsmarkedspolitikken* (Copenhagen, The Danish National Institute of Social Research 03:13).
- March, J. G. and Olsen J. P. (1989) *Rediscovering Institutions. The Organizational Basis of Politics* (New York, Free Press).
- March, J. G. and Olsen, J. P. (1995) *Democratic Governance* (New York, Free Press).
- Marcussen, M. and Olsen, H. P. (2006) 'Transcending Analytical Cliquishness with Second-Generation Governance Network Analysis', in M. Marcussen and J. Torfing (eds), *Democratic Network Governance in Europe* (London, Palgrave Macmillan).
- Marcussen, M. and Torfing J. (eds) (2006) *Democratic Network Governance* (London, Palgrave Macmillan).
- Marin, B. and Mayntz, R. (eds) (1991) *Empirical Evidence and Theoretical Considerations* (Frankfurt am Main, Max-Planck-Institut für Gesellschaftsforschung, European Centre for Social Welfare Policy and Research).
- Marsh, D. and Rhodes, R. A. W. (eds) (1992) *Policy Networks in British Government* (Oxford, Clarendon).
- Martin, L. H. (2004) *An Offensive Strategy for Defending against Daubert* (Atlanta, Butler, Wooten, Fryhofer, Faughtery & Sullivan) <http://www.butlerwooten.com/CM/Articles>, accessed Jan. 12, 2005.
- MEDEF (2001) *Hearing on NAP* (Paris, MEDEF).
- MEDEF (2004) *Hearing on NAP* (Paris, MEDEF).
- Meyer, J. W. and Rowan, B. (1977) 'Institutionalized Organizations: Formal Structure as Myth and Ceremony', *American Journal of Sociology*, 83, pp. 304–63.
- Miller, H. T. (2002) *Postmodern Public Policy* (Albany, NY, State University of New York Press).
- Ministère de l'Emploi (2004) *National Employment Action Plan, France (NAP), 1998–2004* (Paris, Ministère de l'Emploi).
- Morgan, D. L. (1988) *Focus Groups as Qualitative Research* (Newbury Park, Calif., Sage).
- Neuman, L. (2000) *Social Research Methods. Qualitative and Quantitative Approaches* (London, Allyn and Bacon).

- Nowotny, H., Scott, P. and Gibbons, M. (2001) *Re-thinking Science. Knowledge and the Public in an Age of Uncertainty* (Cambridge, Polity).
- Oates, C. (2000) 'The Use of Focus Groups in Social Science Research', in D. Burton (ed.), *Research Training for Social Scientists* (London, Sage), pp. 186–95.
- Ostrom, E. (1990) *Governing the Commons: the Evolution of Institutions for Collective Action* (Cambridge, Cambridge University Press).
- O'Toole, L. J. Jr. and Meier, K. (2003) 'Public Management and Educational Performance: the Impact of Managerial Networking', *Public Administration Review*, 63 (6), pp. 689–99.
- Padfield, M. and Proctor, I. (1996) 'The Effect of Interviewer's Gender of the Interviewing Process: a Comparative Enquiry', *Sociology*, 30 (2), May, pp. 355–67.
- Parsons, W. (1995) *Public Policy. An Introduction to the Theory and Practice of Policy Analysis* (Aldershot, Edward Elgar).
- Plummer, K. (1983) *Documents of Life* (London, Allen and Unwin).
- Poland, B. D. (2002) 'Transcription Quality', in J. F. Gubrium and J. A. Holstein (eds), *Handbook of Interview Research. Context & Method* (London, Sage), pp. 629–49.
- Ponsonby, A. (1923) *English Diaries* (London, Methuen).
- Pressman, J. L. and Wildawsky, A. (1973) *Implementation* (Oakland Project Series, University of California Press).
- Ragin, C. C. (1989) *The Comparative Method* (Los Angeles, Calif., University of California Press).
- Rapley, T. (2004) 'Interviews', in C. Seale, G. Gobo, J. F. Gubrium and D. Silverman (eds), *Qualitative Research Practice* (London, Sage), pp. 15–33.
- Reason, P. (ed.) (1994) *Participation in Human Inquiry* (London, Sage Publications).
- Rhodes, R. A. W. (1997) *Understanding Governance. Policy Networks, Governance, Reflexivity and Accountability* (Buckingham, Open University Press).
- Rosenhan, D. L. (1973) 'On being Sane in Insane Places', *Science*, 179 (19), pp. 250–8.
- Ryen, A. (2002) 'Cross-cultural Interviewing', in J. F. Gubrium and J. A. Holstein (eds), *Handbook of Interview Research. Context & Method* (London, Sage), pp. 335–54.
- Sabatier, P. A. (1986) 'Top-down and Bottom-up Approaches to Implementation Research: a Critical Analysis and Suggested Synthesis', *Journal of Public Policy*, (6) 1, pp. 21–48.
- Scharpf, F. W. (1994) 'Games Real Actors Could Play: Positive and Negative Coordination in Embedded Negotiations', *Journal of Theoretical Politics*, 6 (1), pp. 27–53.
- Scharpf, F. W. (1997) *Games Real Actors Play: Actor-centered Institutionalism in Policy Research* (Boulder, Colo., Westview).
- Schmitter, P. C. (1974) 'Still the Century of Corporatism?', *The Review of Politics*, 36, pp. 85–131.
- Silverman, D. (2003) 'Analyzing Talk and Text', in N. K. Denzin and Y. S. Lincoln (eds), *Collecting and Interpreting Qualitative Material* (Thousand Oaks, Calif., Sage).
- Skocpol, T. (2003) 'Doubly Engaged Social Science: the Promise of Comparative Historical Analysis', in J. Mahoney and D. Rueschemeyer (eds), *Comparative Historical Analysis in the Social Sciences* (Cambridge, Cambridge University Press), pp. 407–28.
- Sørensen, E. (2002) *Politikerne og netværksdemokratiet* (Copenhagen, Jurist- og Økonomforbundets Forlag).

- Sørensen, E. and Torfing J. (eds) (2006) *Democratic Network Theories* (London, Palgrave Macmillan).
- Stewart, D. W. and Shamdasani, P. N. (1990) *Focus Groups. Theory and Practice* (Newbury Park, Calif., Sage).
- Streeck, W. and Schmitter, P. C. (eds) (1985) *Private Interest Government. Beyond Market and State* (London, Sage Publications).
- Tarrow, S. (1995) 'Bridging the Quantitative–Qualitative Divide in Political Science', *American Political Science Review*, 89 (2), pp. 471–4.
- Tashakkori, A. and Teddlie, C. (eds) (2003) *Handbook of Mixed Methods in Social and Behavioral Research* (Thousand Oaks, Sage).
- Titscher, S., Meyer, M., Wodak, R. and Wetter, E. (2002) *Methods of Text and Discourse Analysis* (London, Sage).
- Torfing, J. (1999a) 'Workfare with Welfare', *Journal of European Social Policy*, 9 (1), pp. 1–31.
- Torfing, J. (1999b) 'Towards a Schumpeterian Workfare Postnational Regime: Path-shaping and Path-dependency in Danish Welfare State Reform', *Economy and Society*, 28 (3), pp. 369–402.
- Torfing, J. (2005) *Det stille sporskifte i velfærdsstaten. En diskursteoretisk beslutningsprocesanalyse* (Aarhus, Aarhus Universitetsforlag).
- Torfing, J. and Sørensen, E. (eds) (2006) *Theories of Democratic Network Governance* (London, Palgrave Macmillan).
- Warren, C. (2002) 'Qualitative Interviewing', in J. F. Gubrium and J. A. Holstein (eds), *Handbook of Interview Research. Context & Method* (London, Sage), pp. 83–102.
- Whyte, W. F. (1955) *Street Corner Society*, 2nd edn (Chicago, Chicago University Press).
- Williams, G. (1999) *French Discourse Analysis: the Method of Post-structuralism* (London, Routledge).
- Wincott, D. (2001) 'Looking Forward or Harking Back? The Commission and the Reform of Governance in the European Union', *Journal of Common Market Studies*, 39 (5), pp. 897–911.
- Wollmann, H. (2003) 'Evaluation in Public-sector Reform: towards a "Third Wave" of Evaluation', in H. Wollmann (ed.), *Evaluation in Public-sector Reform. Concepts and Practice in International Perspective* (Cheltenham, Edward Elgar), pp. 1–11.
- Yanow, D. (2003) 'Accessing Local Knowledge', in M. A. Hajer and Hendrik Wagenaar (eds), *Deliberative Policy Analysis. Understanding Governance in the Network Society, Theories of Institutional Design* (Cambridge, Cambridge University Press), pp. 228–46.
- Young, I. M. (2000) *Inclusion and Democracy* (Oxford, Oxford University Press).
- Zimmerman, D. H. and Wieder, D. (1977) 'The Diary–Interview Method', *Urban Life*, 5 (4), pp. 677–89.

Index

- Access to Employment Groups (AEGs), 64, 66, 67, 72, 162
- action, appropriateness, 7
- activation strategies, 26–7
- actors
- actor reference, 108, 109
 - interdependence, 5, 7
- Agence Nationale pour l'Emploi (ANPE), 56, 68
- Amstrådsforeningen (ARF), 48
- Ansell, C., 179–80
- Association pour la Formation Professionnelle des Adultes (AFPA), 56, 68
- backward mapping, 29–32
- benchmarks, 118
- Berg, B.L., 181–2, 186
- Birmingham
- Access to Employment Groups (AEGs), 64, 66, 67, 72, 162
 - Advantage West Midlands (AWM), 63
 - agency networks, 201–4
 - Birmingham City Council (BCC), 66, 172
 - Birmingham Strategic Partnership (BSP), 64, 65, 72, 168
 - Employment Resources Centres, 172
 - Employment Strategy Group (ESG), 64, 65, 66, 67, 167, 168, 170, 171–2, 201–3
 - Employment Strategy Operations Group, 172
 - Enterprising Communities, 171–2
 - external exclusion, 170, 172–3
 - focus group interviews, 191, 193, 201–4
 - Framework for Regional Employment and Skills Action (FRESA), 63
 - Learning and Skills Council (LSC), 66, 67
 - Local Area Agreement (LAA), 65, 168, 174
 - local governance networks, 63–7, 167–8, 170, 171–2, 173–4, 201–4
 - Neighbourhood Renewal Fund (NRF), 168, 171
 - Netwerc, 172
 - observation/diaries, 156–60, 171–2
 - private contractors, 172
 - Public Sector Agreement Targets, 66
 - Regional Skills Partnership (RSP), 63
 - respondent selection, 134, 135
 - selection, 28
 - West Midlands Regional Assembly (WMRA), 63
 - see also* United Kingdom
- Bogason, Peter, 1–20, 224–32
- Borrás, Susana, 20, 125, 207–23
- brokerage roles, 218–21
- censorship, 150, 155
- Centre Européenne des Entreprises Publiques (CEEP)
- CEEP UK, 53
 - social partners, 44, 56, 213, 216, 218
- citizenship, citizen movements, 5
- civil society, non-governmental organizations (NGOs), 44–5, 55
- co-action, 4
- Comité du Dialogue Social pour les questions Européennes et Internationales (CDSEI), 56, 57–8, 88, 91, 114–15
- Commission of the European Union, *see* European Commission
- Confederation of British Industry (CBI), 52–3, 55, 112, 113
- Confédération Française Démocratique du Travail (CFDT), 56

- Confédération Générale du Travail (CGT), 56
- conflict, governance networks, 158
- constructivism, qualitative methods, 2
- corporatism
- Denmark, 27, 72, 92, 93, 143, 145
 - France, 26, 72, 92, 93, 143, 145
 - governance networks, 92
 - neo-corporatism, 4
 - United Kingdom, 52, 53, 72, 93, 143
- Council of Ministers
- European Council (Essen, 1994), 30, 109
 - European Employment Strategy (EES), 44, 47
- Creswell, J.W., 209
- Damgaard, Bodil, 20, 179–206, 227
- Dansk Arbejdsgiverforening (DA), 48, 60, 61, 213
- data
- data archives, 36, 38
 - structured data, 15
- data collection
- diaries, 157–8
 - observation, 158–9
 - pilot study, 22, 37–8, 211–14
 - qualitative interviews, 127–8, 138–9
- De Samvirkende Invalide
- Organisationer (DSI), 49, 60, 62
- decision-making, metagovernance, 5–6
- democracy, network governance, 5, 7, 95–6
- democratic theory, research questions, 7–8, 35
- Denmark
- Arbejdsmarkedsstyrelsen (AMS), 62
 - corporatism, 27, 72, 92, 93, 143, 145
 - Dansk Arbejdsgiverforening (DA), 48, 60, 61, 213
 - De Samvirkende Invalide
 - Organisationer (DSI), 49, 60, 62, 111 - disabled persons, 49, 60, 62, 94, 111
 - employers' organizations, 48, 49, 50
 - Employment Guidelines (EGLs), 48, 49, 50, 90
 - employment policy, 25–8, 51–2
 - European Employment Strategy (EES), 52, 107
 - expert reports, 85–6
 - flexicurity model, 58
 - Funktionærernes og Tjenestemændenes Fællesråd (FTF), 48, 60
 - General Practitioners' Association (PLO), 60
 - Køge, *see* Køge
 - labour market organizations, 27, 48–9, 143, 145
 - Landsorganisationen (LO), 48, 59–60, 61
 - National Action Plans (NAPs), 47–52, 90–1, 94, 97, 106–7, 111–12
 - National Employment Council, 47, 48, 49
 - national governance networks, 47–52
 - network topography, 111–12
 - newspaper articles, 107
 - Parliament, 47, 51, 94
 - shared narratives, 144
 - social democracy, 26
 - social partners, 27, 48–51, 60, 91–2, 94, 111–12
 - state capacities, 27
 - trade unions, 48, 49, 50, 59–60
 - unemployed, 59, 60, 63, 140, 143
 - unemployment benefits, 79
- Derrida, Jacques, 100
- diamond methodology, 118–19
- diaries
- advantages, 154–5
 - anonymity, 159
 - content, 162–3
 - data collection, 157–8
 - data material/analysis, 160–5
 - defensiveness, 162
 - elicitation study, 154
 - feedback study, 154
 - gatekeepers, 158
 - idiosyncracies, 155
 - interactive processes, 156
 - length/quality, 155
 - limitations, 155
 - local network exclusion, 149, 164

- log, 154, 157
- memoir, 153–4
- mini-survey, 157, 160, 161, 163
- network diaries, 34, 157–8, 172–3, 175, 176
- network integration, 160
- network meetings, 158
- payment incentives, 155, 159
- personal diary, 154–5, 157
- personal grievances, 162–3
- policy evolution, 8
- qualitative methods, 8, 14–15, 34, 153–6
- research results, 165–77
- response rates, 158, 159
- self-reported centrality, 162
- structured data, 14–15
- types, 153–5
- disabled persons, Denmark, 49, 60, 62, 94, 111
- discourse analysis
 - archive of a discourse, 104
 - methodology, 100–1
 - subject positions, 102, 108
 - types of documents, 104–5
 - welfare, 108
- documentary analysis
 - discourse, *see* discourse analysis
 - document reading, 100–4
 - governance networks, 99–124
 - historical dimension, 103
 - policy decisions, 128–9
 - qualitative methods, 8–9, 11–12, 33, 150
 - representational model, 101, 104
- documents
 - accessibility, 12
 - archives, 104
 - audio-visual materials, 99
 - censorship, 150
 - physical artefacts, 99
 - text materials, 99
- Dreyer Hansen, Allan, 19, 125–47, 226
- empirical studies, findings, 41–73
- employers' organizations
 - Denmark, 48, 49, 50
 - France, 56
 - United Kingdom, 52–5
- Employment Committee (EMCO), 43–6, 50, 109, 119, 209, 213, 215–18
- Employment Guidelines (EGLs)
 - best practice, 74–5
 - Denmark, 48, 49, 50, 90
 - Employment Committee (EMCO), 43, 50, 209
 - European Employment Strategy (EES), 30, 75
 - expert reports, 81, 82
 - France, 56, 90, 138
 - Lisbon process, 46, 86
 - non-binding effect, 31
 - Open Method of Coordination (OMC), 30, 74, 189, 195, 209
 - social partners, 44, 109
 - translation, 77
 - United Kingdom, 87, 90
 - see also* National Action Plans (NAPs)
- employment policy
 - activation strategies, 26–7
 - core documents, 106
 - coupled/decoupled, 75
 - Denmark, 25–8, 51–2
 - European Union (EU), 24, 30–1, 43–7, 105–6, 108–11
 - France, 26–8, 58
 - high politics, 25
 - historical period, 105
 - historical transformation, 102
 - importance, 25
 - interviews, 13
 - local level, 31
 - National Action Plans (NAPs), 96–7
 - national level, 31, 106–7
 - network stories, 41–73
 - peer review, 90
 - pilot study, 21–40
 - transnational governance network, 43–7
 - United Kingdom, 26–8, 54, 87–8
 - England, *see* United Kingdom
 - epistemology, post-positivism, 21
 - Esmark, Anders, 99–124, 226
 - European Anti-Poverty Network (EAPN), 44, 213, 217, 218

- European Commission
 - documents, 12
 - dominating position, 189, 195
 - Employment Committee (EMCO), 43–6, 50
 - labour market organizations, 49
 - National Action Plans (NAPs), 31, 46, 54, 58, 74–5
 - social partners, 24, 49–50, 58, 92, 95
 - transnational governance, 47
- European Employment Strategy (EES)
 - common EES, 105
 - Council of Ministers, 44, 47
 - Denmark, 52, 107
 - Employment Guidelines (EGLs), 30, 75
 - European Commission, 44, 45
 - France, 56, 88
 - governance network, 216
 - launch, 105
 - network programmes, 105, 117–19
 - procedural norms, 117–18
 - substantive norms, 118
 - United Kingdom, 87
- European Trade Union Confederation (ETUC), 44, 47, 213, 216
- European Union (EU)
 - Committee of the Regions, 45
 - Council, *see* Council of Ministers
 - Economic Policy Committee, 43
 - Education Committee, 43
 - EES, *see* European Employment Strategy
 - Employment Committee (EMCO), 43–6, 50, 109, 119, 209, 213, 215–18
 - employment policy, 24, 30–1, 43–7, 105–6
 - European Parliament, 44, 47, 213
 - focus group interviews, 189–90, 194–6, 212–13
 - guidelines, *see* Employment Guidelines, 30, 31, 43
 - job creation task force, 44
 - NAPs, *see* National Action Plans
 - network programmes, 117–19
 - network topography, 108–11
 - OMC, *see* Open Method of Coordination
 - sixth Framework Programme for Research, 12
 - Social Protection Committee, 43
 - Treaty of Amsterdam (1997), 30, 105, 108, 109, 122
- expert reports
 - academic/non-academic compared, 85–9
 - advantages, 77–8
 - analysis, 84–97
 - assessment, 85–97
 - bias, 84–5
 - collection, 83
 - commissioning, 79–80
 - comparative analysis, 74–98
 - comparative studies, 76–8
 - comparison, 84
 - critical assessment, 79–84
 - Daubert* case, 10–11
 - Denmark, 85–6
 - Employment Guidelines (EGLs), 81, 82
 - evidentiary reliability, 10–11
 - expert briefings, 83
 - France, 88–9
 - identification/selection of experts, 80–1
 - meaning, 8, 10–11
 - National Action Plans (NAPs), 76–7, 81–4
 - public administration, 11
 - queries, 83–4
 - research questions, 81–4
 - triangulation, 77, 78
 - United Kingdom, 86–8
 - United States, 10–11
- focus group interviews
 - advantages, 182
 - analysis, 194–204
 - asymmetrical relationships, 194–6
 - Birmingham, 191, 193, 201–4
 - class/themes, 15
 - confidential information, 186
 - constructed setting, 183
 - duration, 185
 - European Union (EU), 189–90, 194–6, 212–13
 - Grenoble, 191, 193, 196–8

- group size, 185, 191–2
- inquiry strategy, 192–3
- in situ* verification, 182
- interactive processes, 15–16, 179–206
- key characteristics, 187–9
- Køge, 190–1, 198–201
- lessons, 204–6
- location, 185, 192
- network governance, 179–206
- observation, 183
- qualitative methods, 8, 15–16, 34, 181–7
- researchers, 179, 180, 183, 184, 186
- selection, participants, 185, 188, 190
- synergy, 181–2
- see also* qualitative interviews
- Foucault, Michel, 100, 104
- Fourth Generation of Evaluation, 9–10
- France
 - Agence Nationale pour l'Emploi (ANPE), 56, 68
 - Association pour la Formation Professionnelle des Adultes (AFPA), 56, 68
 - centralization, 27
 - civil servants, 138
 - Comité du Dialogue Social pour les questions Européennes et Internationales (CDSEI), 56, 57–8, 88, 91, 114–15
 - Confédération Française Démocratique du Travail (CFDT), 56
 - Confédération Générale du Travail (CGT), 56
 - corporatism, 26, 72, 92, 93, 143, 145
 - employers' organizations, 56
 - Employment Guidelines (EGLs), 56, 90, 138
 - employment policy, 26–8, 58
 - Euroscepticism, 56
 - expert reports, 88–9
 - Force Ouvrière (FO), 56
 - Grenoble, *see* Grenoble
 - labour market organizations, 145
 - Mouvement des Entreprises de France (MEDEF), 56, 114
 - National Action Plans (NAPs), 55–9, 88–9, 90–1, 94, 97, 106–7, 113–16, 120, 138
 - national governance networks, 55–9
 - network topography, 113–16
 - non-governmental organizations (NGOs), 68
 - Open Method of Coordination (OMC), 56, 58
 - parliaments, 56, 94
 - Secrétariat Général du Comité Interministériel pour les questions de coopération économique et européenne (SGCI), 56
 - social partners, 56–7, 91–2, 94, 113–15, 144
 - state capacities, 27
 - trade unions, 56
 - unemployed, 57
- Funktionærernes og Tjenestemændenes Fællesråd (FTF), 48, 60
- gatekeepers
 - diaries, 158
 - observation, 152, 157, 158
 - respondent selection, 134, 135
- governance
 - local, *see* local governance networks
 - policy analysis, 4
- governance networks
 - comparative/multi-level analysis, 21–40
 - composition/development/impact, 93–5
 - conflict, 158
 - corporatism, 92
 - documentary analysis, 99–124
 - informal networks, 182, 183
 - local, *see* local governance networks
 - multiple methods, 32–4
 - output-based backward mapping, 28–32
 - policy outputs, 30
 - political/institutional context, 92, 93
 - see also* network governance

- Granovetter, Mark, 208
- Great Britain, *see* United Kingdom
- Grenoble
- external exclusion, 173
 - financing bodies, 175
 - focus group interviews, 191, 193, 196–8
 - internal exclusion, 173, 174, 175
 - local governance networks, 67–71, 168–70, 173, 174, 175, 196–8
 - observation/diaries, 156–60, 173, 175
 - Plan Local pour l'Insertion et l'Emploi (PLIE), 67–70, 132, 134–5, 136, 144, 168–9, 173, 174, 175, 191, 196–7
 - political committee (CPO), 197, 198
 - respondent selection, 134, 135, 136
 - selection, 28
 - technico-administrative committee (CTO), 168–9, 174, 197, 198
 - see also* France
- Heclo, Hugh, 3
- Hernes, Gudmund, 4
- Human Capital, 7
- indicators, 118
- institutional context, governance networks, 92, 93
- institutional theory
- new institutionalism, 4
 - research questions, 7, 35
- interactive processes
- diaries, 156
 - focus group interviews, 15–16, 179–206
 - local governance networks, 165–77
 - observation, 151–2
 - social network analysis, 33
- interactive research, definition, 179–80
- interdependence, actors, 5, 7
- interest representation, policy analysis, 4
- interviews
- focus groups, *see* focus group interviews
 - qualitative methods, *see* qualitative interviews
 - issue networks, meaning, 3
- Job East, 59, 62
- Køge
- access to meeting denied, 158
 - external exclusion, 170–1, 172
 - focus group interviews, 190–1, 198–201
 - internal exclusion, 174, 175, 176
 - Job East, 59, 62
 - limited inclusion, 198–201
 - Local Coordination Committees (LCCs), 59–62, 133–4, 139, 140, 143–4, 163, 165–7, 170–2, 174, 175, 191, 198–9
 - local governance network, 59–63, 165–7, 171, 172
 - nearness/obligation, 159
 - observation/diaries, 156–60, 171, 172, 176
 - respondent selection, 133–4
 - selection, 28
 - see also* Denmark
- Kok, Wim, 44, 117, 122
- labour market governance, network narratives, 141–5
- labour market organizations
- Denmark, 27, 48–9, 143, 145
 - European Commission, 49
 - France, 145
 - United Kingdom, 27
- Landsorganisationen (LO), 48, 59–60, 61
- Lisbon process, 46, 86, 118
- literature discussion, 35
- local governance networks
- Birmingham, 63–7, 167–8, 170, 171–2, 173–4, 201–4
 - external exclusion, 148, 149, 164, 170–3
 - fragmentation, 92, 93
 - Grenoble, 67–71, 168–70, 173, 174, 175, 196–8
 - interactive processes, 165–77

- internal exclusion, 148–9, 164, 173–7
- Køge, 59–63, 165–7, 171, 172
- local network exclusion
- diaries, 149, 164
- external exclusion, 148, 149, 164, 170–3
- internal exclusion, 148–9, 164, 173–7
- observation, 149, 164
- respondent selection, 132–3, 134, 136
- study, 148–78
- unemployed, 161
- logic of appropriateness, 152, 173, 183
- Luxembourg process, 117, 123
- mapping
 - network topography, 102–3, 108, 115
 - output-based backward mapping, 28–32
- metagovernance
 - decision-making, 5–6
 - National Action Plans (NAPs), 90
 - observation, 161
- methodological individualism, 4
- methodology
 - academic genres, 1–2, 9–16
 - combining methods, 207–23
 - diamond methodology, 118–19
 - discourse analysis, 100–1
 - practical difficulties, 2
 - qualitative, *see* qualitative methods
 - representation, 101
- Mouvement des Entreprises de France (MEDEF), 56, 114
- National Action Plans (NAPs)
 - Denmark, 47–52, 90–1, 94, 97, 106–7, 111–12
 - employment policy, 96–7
 - European Commission, 31, 46, 54, 58, 74–5
 - expert reports, 76–7, 81–4
 - formulation/implementation/evaluation, 91–2
 - France, 55–9, 88–9, 90–1, 94, 97, 106–7, 113–16, 120, 138
 - metagovernance, 90
 - political/institutional/discursive effects, 97
 - social partnership, *see* social partners
 - United Kingdom, 52–5, 87, 94, 97, 106–7, 112–13, 121
 - window dressing, 88, 90
 - see also* Employment Guidelines (EGLs)
- national governance networks
 - Denmark, 47–52
 - France, 55–9
 - United Kingdom, 52–5
- national level
 - employment policy, 31, 106–7
 - network programmes, 119–22
- negotiations
 - common understanding, 5
 - negotiated economy, 4
 - policy analysis, 5
- neo-corporatism, 4
- network governance
 - deductive approach, 229–30
 - definitions, 6–9
 - democracy, 5, 7, 95–6
 - empirical research, 6–9
 - focus group interviews, 179–206
 - hierarchical steering compared, 101
 - hybrid form, 5
 - meaning, 3–6, 101
 - network stories, 41–73
 - path-dependency, 92
 - public programmes, 10
 - qualitative interviews, 127–32
 - scope of analysis, 23–8
 - see also* network governance
- network narratives
 - labour market governance, 141–5
 - narrative reading, 141–5, 146
 - normative values, 144
 - qualitative interviews, 13, 125–47
 - variety of narratives, 144
- network programmes
 - analysis, 116–22
 - documents, 105
 - European Employment Strategy (EES), 105, 117–19
 - European Union (EU), 117–19
 - meaning, 102

- network programmes – *continued*
 - national level, 119–22
 - Open Method of Coordination (OMC), 117–18
 - substantive norms, 116, 120
- network theory, research questions, 7, 35
- network topography
 - analysis, 107–16
 - Denmark, 111–12
 - documents, 105
 - European Union (EU), 108–11
 - France, 113–16
 - mapping, 102–3, 108, 115
 - meaning, 102
 - network formation, 108, 109
 - United Kingdom, 112–13
- networking planners, 4
- networks
 - linguistic connotation, 131
 - persons excluded, *see* local network exclusion
 - policy analysis, 3
- new institutionalism, policy analysis, 4
- non-governmental organizations (NGOs)
 - civil society, 44–5, 55
 - France, 68
 - social partners, 45
 - United Kingdom, 55
- non-traditional evaluators, 9–10

- Oates, C., 182, 185, 186
- observation
 - common guidelines, 157, 160
 - data analysis, 33–4, 160–5
 - data collection, 158–9
 - ethnography, 13
 - focus group interviews, 183
 - gatekeepers, 152, 157, 158
 - information collection, 8
 - interactive processes, 151–2
 - limitations, 152–3
 - local network exclusion, 149, 164
 - negotiation processes, 14
 - participation, 151
 - passive/non-participant, 14, 151–2
 - qualitative methods, 8, 13–14, 33–4, 150–3
 - research results, 165–77
 - Olsen, Hans-Peter, 20, 125, 207–23, 227
 - Open Method of Coordination (OMC)
 - Denmark, 45, 49, 50, 51, 52
 - Employment Guidelines (EGLs), 30, 74, 189, 195, 209
 - France, 56, 58
 - network programmes, 117–18
 - United Kingdom, 53
 - Ørum Rasmussen, Iben, 19, 125–47, 226
 - output-based backward mapping, 28–32

 - parliaments
 - Denmark, 47, 51, 94
 - European Parliament, 44, 47, 213
 - France, 56, 94
 - United Kingdom, 55, 94
 - partnerships, social, *see* social partners
 - pilot study
 - briefings by experts, 35
 - comparative nature, 23–4
 - countries, 25–8
 - data collection, 22, 37–8, 211–14
 - data overview, 33
 - employment policy, 21–40
 - lessons learned, 38–40
 - local sites, 28
 - managing collective research, 34–8
 - methodological focus, 22
 - output-based backward mapping, 28–32
 - pay-offs, 214–21
 - ‘pilot study survival kit’, 36–7
 - potentials, 221–3
 - practical experiences, 221–2
 - problems, 209–14
 - research design considerations, 209–11
 - research questions, 35–6
 - research strategy, 28–32
 - scope of analysis, 23–8
 - selection criteria, 24
 - SNA measurements, 215
 - time frame, 28
 - policy analysis
 - governance, 4
 - interest representation, 4

- negotiation, 5
- networks, 3
- new institutionalism, 4
- top-down processes, 5
- policy communities, meaning, 3
- policy outputs, governance networks, 30
- positivism
 - methodological choice, 2
 - scientific truth, 21
- postmodern conditions, 4
- procedural norms, 103
- process, consensus, 7
- programme evaluation, 9
- public programmes, network
 - governance, 10
- qualitative interviews
 - actor perceptions, 33, 126, 128
 - additional insights, 125–6, 128–9
 - advantages, 125–6, 150
 - common strategy, 136–7
 - conduct, 136–41, 146
 - cultural knowledge, 130–1
 - data collection, 127–8, 138–9
 - data quality, 139, 146
 - definition, 127
 - descriptive questions, 137, 138, 139–40, 146
 - dialogue, 8
 - ethnographic, 137, 155
 - evaluative questions, 137, 140, 146
 - inner experiences, 129
 - insider/outsider problematic, 131
 - institutional norms, 126
 - interview guides, 137
 - languages, 130
 - meanings, 130
 - narrative reading, 141–5, 146
 - network governance, 127–32
 - network narratives, 33, 125–47
 - neutrality, 12–13
 - primary information source, 33
 - representativity, 12–13
 - respondent selection, 126, 132–6
 - semi-directed, 137
 - single respondent, 182, 183
 - storylines, 140, 142, 143
 - strengths, 128
 - transcription/translation, 142
 - unstructured, 137
 - see also* focus group interviews
- qualitative methods
 - combining methods, 207–23
 - constructivism, 2
 - diaries, *see* diaries
 - documentary analysis, 8–9, 11–12, 33
 - focus groups, *see* focus group interviews
 - Fourth Generation of Evaluation, 9–10
 - observation, *see* observation
- quantitative methods
 - combining methods, 207–23
 - macro/microindicators, 9
- questionnaires, social network analysis, 213–14
- rational choice approach, 4
- reflexivity, 4
- research leadership
 - managing collective research, 34–8
 - soft governance, 38
- research process, challenges, 227–9
- research questions
 - democratic theory, 7–8, 35
 - expert reports, 81–4
 - institutional theory, 7, 35
 - network theory, 7, 35
 - pilot study, 35–6
- resources, interdependence, 7
- respondent selection
 - Birmingham, 134, 135
 - contours of governance, 146
 - gatekeepers, 134, 135
 - Grenoble, 134, 136
 - information source, 136
 - Køge, 133–4, 135
 - local network exclusion, 132–3, 134, 136
 - policy outputs, 132, 133
 - qualitative interviews, 126, 132–6
 - snowballing, 31–2, 132, 134, 135–6, 146
 - trade unions, 134
- reticulist planners, 4
- Rhodes, Rod, 4
- rule systems, 4

- Sammenslutningen af Landbrugets Arbejdsgiverforeninger (SALA), 48
- Schmitter, P.C., 4
- Secrétariat Général du Comité Interministériel pour les questions de coopération économique et européenne (SGCI), 56
- selection
 - criteria, pilot study, 24
 - experts, 80–1
 - local governance networks, 28
 - respondents, *see* respondent selection
- self-regulation, 5
- shadow of hierarchy, 71
- snowballing, respondent selection, 31–2, 132, 134, 135–6, 146
- social constructivism, 21
- social network analysis
 - asymmetrical power, 195
 - interactive processes, 33
 - questionnaires, 213–14
- social partners
 - Denmark, 27, 48–51, 60, 91–2, 94, 111–12
 - Employment Guidelines (EGLs), 44, 109
 - European Commission, 24, 48–50, 58, 92, 95
 - France, 56–7, 91–2, 94, 113–15, 144
 - governance networks, 39
 - non-governmental organizations (NGOs), 45
 - partnership principle, 110–11
 - social dialogue, 110
 - stakeholders, 113
 - subject positions, 102, 108
 - transnational, 44
 - troika principle, 109–10
 - United Kingdom, 52–3, 55, 67, 87, 91–2, 94, 112–13
 - written inputs, 107
- Sørensen, Eva, 5, 6, 19, 20, 35, 148–78, 179–206, 226, 227
- stakeholders, 113
- states, state–society relations, 4
- storylines, qualitative interviews, 140, 142, 143
- subject positions, 102, 108
- subjectivity
 - problems/opportunities, 2
 - research process, 2
 - substance norms, 103
 - substantive norms, 116, 118, 120
- third sector organizations, 5
- Torring, Jacob, 5, 6, 16–17, 21–40, 41–73, 74–98, 126, 130, 132, 137, 138, 143, 148–78, 225, 226
- trade unions
 - Denmark, 48, 49, 50, 59–60
 - France, 56
 - respondent selection, 134
 - United Kingdom, 52–5, 67
- Trades Union Congress (TUC), 52–5, 112, 113
- transnational governance network, employment policy, 43–7
- Treaty of Amsterdam (1997), 30, 105, 108, 109, 122
- triangulation
 - diaries, 158
 - expert reports, 77, 78
 - interview data, 139
 - validity of results, 34
- Triantafyllou, Peter, 99–124, 226
- unemployed
 - Denmark, 59, 60, 63, 140, 143
 - France, 57
 - United Kingdom, 67
- Union of Industrial and Employers' Confederation of Europe (UNICE), 44, 47, 102, 213, 216, 218
- United Kingdom
 - activation strategies, 26
 - Advisory, Conciliation and Arbitration Service (ACAS), 52
 - Birmingham, *see* Birmingham
 - Confederation of British Industry (CBI), 52–3, 55, 112, 113
 - corporatism, 52, 53, 72, 93, 143
 - decentralization, 27
 - Department of Work and Pensions, 52–4, 64
 - employers' organizations, 52–5

- Employment Guidelines (EGLs), 87, 90
- employment policy, 26–8, 54, 87–8
- Euroscepticism, 87
- expert reports, 86–8
- Health and Safety Commission, 52
- Job Centre Plus (JCP), 64, 66
- job centres, 58
- labour market organizations, 27
- liberal welfare regime, 26
- National Action Plans (NAPs), 52–5, 90–1, 94, 97, 106–7, 112–13, 121
- national governance networks, 52–5
- network topography, 112–13
- non-governmental organizations (NGOs), 55
- Open Method of Coordination (OMC), 53
- Parliament, 55, 94
- Regional Development Agencies, 54
- Skills Alliance, 54
- social partners, 52–3, 55, 67, 87, 91–2, 94, 112–13
- stakeholders, 113
- state capacities, 27
- Task Force on skills development, 52
- Trades Union Congress (TUC), 52–5, 112, 113
- unemployed, 67
- voluntary organizations, 87, 92
- United States, expert reports, 10–11
- Whyte, W.F., 151
- Work First, 7
- workfare, 25, 87
- Zølner, Mette, 1–20, 125–47, 224–32