

## Correction to: An Urban Crisis Management System for Critical Infrastructures: Participation Possibilities for Insurance Companies

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The authors wish to correct the numbering and formatting of the following passages in the printed article:

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Bush *et al.* and Leclair and O'Reilly have designated the following essential functions of such a system to support decision-makers during the decision-making process:

- (1) the cross-sectoral, functional representation of CI, including existing interdependencies (dependencies between single sectors or industries),

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- (2) the analysis of economic, safety-related and environmental consequences, as well as potential damage to human health, public security and national security from disaster or crises events, and
- (3) the implementation of technically correct, appropriate, extensional and adaptable models and methods.<sup>36</sup>

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Four key challenges in the use of information systems or decision support systems in disaster and crisis management can be derived from these:

- The different data sets available in the event of a crisis are to be provided in a standardised data format to enable accurate and fast data access, analyses, evaluations and information dissemination.
- The information systems are designed to help decision-makers investigate complex and aggregated data, detect anomalies and extract analogies and correlations.
- The information systems should assist the responsible persons in risk detection and assessment during the crisis, as well as the selection of appropriate solution strategies.
- The information systems should provide different services to meet the requirements of the different emergency management phases and crisis events.<sup>37</sup>

