

# AN ALGORITHM FOR MADM BASED ON SUBJECTIVE PREFERENCE

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**Abstract:** In multi-attribute decision making (MADM) problems, as human judgments are often vague and complex, it is usually difficult for decision makers to estimate an exact or crisp value for his preferences. Further, the decision maker's subjective preferences affect the decision result directly. However, there are only a few researches on fuzzy MADM which took into account the decision maker's preferences. This paper put forward a new algorithm for fuzzy MADM, which takes into account the decision maker's preferences. This method makes our new algorithm more reasonable and the results in more agreement with the decision maker's intentions.

**Key words:** Fuzzy MADM; subjective preference; fuzzy weights; ideal solution

## 1. INTRODUCTION

In Multi-attribute Decision Making (MADM) problems, the decision maker is often faced with the problem of selecting among alternatives that have conflicting attributes. For example, in site selection problems, attributes such as prices, transportation, costs of operations, and the prospects of products are often considered in the selection of a satisfactory place. For some of these attributes, we can give exact assessments; while for others, we cannot. Since human judgments and preferences are often vague and complex, and decision makers cannot estimate their preferences with an exact scale, we can only give linguistic assessments instead of exact assessments. So fuzzy set theory is introduced into MADM, Fuzzy MADM is put forward to solve such uncertainty problems.

No matter what method is used to solve Fuzzy MADM problems, weights of attributes reflecting the relative importance of the attributes must be determined. There are many approaches to determine the weights of attributes. We can divide those approaches into subjective approaches and objective ones. The former selects weights according to the preference information of decision makers, such as the eigenvector method, weighted least square method, Delphi method, and mathematical programming models etc. The latter determines weights by solving mathematical models automatically without any consideration of the decision maker's preferences, for example, the entropy method, multiple objective programming, etc. Weights determined by subjective approaches can reflect the subjective judgments of decision makers, thus makes the rankings of alternatives in Fuzzy MADM problem have more arbitrary factors. The objective approaches select weights through mathematical calculation, which neglects subjective judgment information of decision makers. Since either subjective approaches or objective approaches have their advantages and disadvantages, an integrated or combined method seems more desirable in the determination of attribute weights. Thus, this paper tries to give a new weight determination approach to retain the merits of both subjective and objective approaches: to determine weights by solving mathematical models automatically and at the same time take into consideration the decision maker's preferences.

In this paper, the weights of attributes and the assessments of alternatives are described as fuzzy numbers. We put forward a new approach, which integrated the subjective and objective information, to determine the weights of attributes. In Section 2, we will give some introductions to fuzzy numbers. In Section 3, a combined approach to determine attributes weights is put forward. An algorithm for fuzzy MADM based on decision maker's subjective ideal solution is explored in detail and numerical example is illustrated in Section 4, with the conclusion in Section 5.

## **2. FUZZY NUMBERS**

The fuzzy sets theory, introduced by Zadeh (1965) to deal with vague, imprecise and uncertain problems, has been used as a modeling tool for complex systems that can be controlled by humans but are hard to define precisely.

In this paper, we use triangular fuzzy numbers to illustrate our approach, though our approach fit with all types fuzzy numbers. Triangular fuzzy number is a special kind of fuzzy sets. A triangular fuzzy number can be

denoted as:  $N = (a, b, c)$ . The membership function of triangular fuzzy numbers is:

$$\mu(x) = \begin{cases} \frac{x-a}{b-a}, & a \leq x \leq b; \\ \frac{c-x}{c-b}, & b \leq x \leq c; \\ 0, & \text{else} \end{cases} \quad (1)$$

Particularly, when  $a = b = c$ , trapezoidal fuzzy numbers become crisp numbers. That is, crisp numbers can be considered as a special case of fuzzy numbers.

The left and right fuzzy sets of a fuzzy number,  $N$ , can be denoted respectively as  $N_L$  and  $N_R$ , and their membership functions are respectively defined as:

$$\mu_{N_L}(x) = \sup_{x=y+z, z \leq 0} \mu_N(y) \quad (2-a)$$

$$\mu_{N_R}(x) = \sup_{x=y+z, z \geq 0} \mu_N(y) \quad (2-b)$$

Given any two fuzzy numbers  $\tilde{N} = (a_1, b_1, c_1)$ ,  $\tilde{M} = (a_2, b_2, c_2)$  and a real number  $\lambda$ , some main operations of fuzzy numbers can be expressed as follows:

$$\tilde{N} + \tilde{M} = (a_1 + a_2, b_1 + b_2, c_1 + c_2) \quad (3)$$

$$\tilde{N} \times \tilde{M} = (a_1 \times a_2, b_1 \times b_2, c_1 \times c_2) \quad (4)$$

$$\tilde{N}^\lambda = (a_1^\lambda, b_1^\lambda, c_1^\lambda) \quad (5)$$

### 3. A COMBINED APPROACH TO DETERMINE ATTRIBUTES WEIGHTS

Classical Fuzzy MADM problems usually assume that there are  $m$  feasible alternatives,  $A_1, A_2, A_3, \dots$ , and  $A_m$ , with each of the alternatives having  $n$  attributes,  $f_1, f_2, f_3, \dots$ , and  $f_n$ , and the weight of each attribute being  $w_1, w_2, w_3, \dots$ , and  $w_n$ . The goal of decision-making is to find the most satisfactory one among the  $m$  alternatives. The decision problem can be expressed as the following:

$$D = \begin{bmatrix} y_{11} & y_{12} & \dots & y_{1n} \\ y_{21} & y_{22} & \dots & y_{2n} \\ \dots & \dots & \dots & \dots \\ y_{m1} & y_{m2} & \dots & y_{mn} \end{bmatrix} \tag{6}$$

$$W = (w_1, w_2, \dots, w_n)$$

where  $y_{ij}$  represents the uncertain assessments of the  $j$ -th attribute of the  $i$ -th alternative. They can be either fuzzy numbers or linguistic words.

Assume that all values for each attribute are scaled between 0 and 1 to have the same range of measurement. This is achieved by normalizing elements in the decision matrix using the following formulas:

For benefit criteria,  $y_j^+ \geq \sup(\tilde{y}_{1j}, \tilde{y}_{2j}, \dots, \tilde{y}_{mj})$ ;  $y_{j-} \leq \inf(\tilde{y}_{1j}, \tilde{y}_{3j}, \dots, \tilde{y}_{mj})$ .

$$\tilde{x}_{ij} = \left( \frac{a_{ij} - y_j^-}{y_j^+ - y_j^-}, \frac{b_{ij} - y_j^-}{y_j^+ - y_j^-}, \frac{c_{ij} - y_j^-}{y_j^+ - y_j^-} \right), i = 1, 2, \dots, m \tag{7}$$

For cost type criteria,  $y_j^+ \leq \inf(\tilde{y}_{1j}, \tilde{y}_{3j}, \dots, \tilde{y}_{mj})$ ;  $y_{j-} \geq \sup(\tilde{y}_{1j}, \tilde{y}_{3j}, \dots, \tilde{y}_{mj})$ .

$$\tilde{x}_{ij} = \left( \frac{y_j^+ - c_{ij}}{y_j^- - y_j^+}, \frac{y_j^+ - b_{ij}}{y_j^- - y_j^+}, \frac{y_j^+ - a_{ij}}{y_j^- - y_j^+} \right), i = 1, 2, \dots, m \tag{8}$$

where,  $\tilde{x}_{ij}$  represents the scale in the decision matrix after normalization, which belongs to  $[0,1]$ . Therefore, after normalization, the values of each criterion of both the ideal solution and negative ideal solution are respectively:  $x_j^+ = (1,1,1) = 1$ , and  $x_j^- = (0,0,0) = 0$ .

The linguistic terms can be expressed in corresponding triangular fuzzy numbers as Table 1 show <sup>[3][4][5][6]</sup>.

Table 1. Linguistic terms and triangular fuzzy numbers

Linguistic terms	Corresponding Fuzzy numbers
Very bad (VB)	(0,0,0.1)
Bad (B)	(0,0.1,0.3)
Medium bad (MB)	(0.1,0.3,0.5)
Medium (M)	(0.3,0.5,0.7)
Medium good (MG)	(0.5,0.7,0.9)
Good (G)	(0.7,0.9,1.0)
Very good (VG)	(0.9,1.0,1.0)

### 3.1 Determination of Subjective Weights

Suppose the decision maker give his pairwise comparison vector,  $V$ , on the attribute set  $^{[1][10][11][12][13][14]}$ .

$$V = (v_{11}, v_{12}, \dots, v_{1n}) \tag{9}$$

where,  $v_{1j}$  is a fuzzy number comparison scale,  $v_{1j} = (v_{1j}^l, v_{1j}^m, v_{1j}^r) \in [0,1]$ , which represent the relative importance of the first attribute with respect to the  $j$ -th attribute. The fuzzy comparison scales can be obtained from the decision maker.

There is  $v_{11}=(0.5,0.5,0.5)$ . The first attribute is considered to be of equal importance with the  $j$ -th attribute, if  $v_{1j}=0.5$ ; the first attribute is more important than the  $j$ -th attribute, if  $v_{1j} > 0.5$ ; and the first attribute is not so important as the  $j$ -th attribute, if  $v_{1j} < 0.5$ .

Using the fuzzy numbers normalization method of Dubois and Prade (1982) <sup>[9]</sup>, calculate the subjective weights of the attributes:

$$W_j^s = (W_j^{sl}, W_j^{sm}, W_j^{sr}), j = 1, 2, \dots, n$$

$$W_j^{sm} = \frac{\frac{1}{v_{1j}^m} - 1}{\sum_{k=1}^n (\frac{1}{v_{1k}^m} - 1)}, k = 1, 2, \dots, n \tag{10}$$

$$W_j^{sl} = \frac{\frac{1}{v_{1j}^l} - 1}{\frac{1}{v_{1j}^l} - 1 + \sum_{k \neq j} (\frac{1}{v_{1k}^l} - 1)}, \tag{11}$$

$$W_j^{sr} = \frac{\frac{1}{v_{1j}^r} - 1}{\frac{1}{v_{1j}^r} - 1 + \sum_{k \neq j} (\frac{1}{v_{1k}^r} - 1)}. \tag{12}$$

### 3.2 Determination of Objective Weights

As we know, entropy theory is another important theory to study the problem of uncertainty. Entropy weight is a parameter that describes how

much different alternatives approach one another in respect to a certain attribute. The greater the value of the entropy, the smaller the entropy weight, then the smaller the differences of different alternatives in this specific attribute, and the less information the specific attribute provides, and the less important this attribute becomes in the decision making process. In this paper we give a Fuzzy Entropy Weight.

For crisp numbers, the calculation of the entropies is very straightforward. Usually we will use the following formula :

$$E(i) = -K \sum_{j=1}^m x_{ij} \ln x_{ij} \quad (13)$$

where  $K$  is a constant.

While for fuzzy numbers, we could not use the above formula to calculate the entropies of fuzzy numbers directly. Generally, we would first transform the fuzzy numbers into crisp numbers, and then calculate their respective entropies. Although there are many methods to transform fuzzy numbers, most of these methods did not take into account the decision-maker's preferences for the degree of uncertainties. Kong (2004)<sup>[20]</sup> gave a formula that took into account these factors:

$$F(x_{ij}) = m(x_{ij}) - \beta \sigma(x_{ij}) \quad (14)$$

$$m(x_{ij}) = \frac{\int x \mu(x_{ij}) dx}{\int \mu(x_{ij}) dx}, \quad \sigma(x_{ij}) = \left[ \frac{\int x^2 \mu(x_{ij}) dx}{\int \mu(x_{ij}) dx} - m^2(x_{ij}) \right]^{1/2};$$

where  $F(x_{ij})$  represents the ranking index of the  $j$ -th attribute of the  $i$ -th alternative,  $\beta$  represents the decision-maker's uncertainty-aversion coefficient, when  $\beta > 0$ , the decision maker is uncertainty-averse, when  $\beta < 0$ , the decision maker is uncertainty-loving, and when  $\beta = 0$ , the decision maker is uncertainty-neutral.

Next, normalize  $F(x_{ij})$  according to the following equation:

$$f_{ij} = \frac{F(x_{ij})}{\sum_{i=1}^m F(x_{ij})} \quad (15)$$

Then, the fuzzy entropies of the attributes can be calculated with the following:

$$\tilde{E}_j = -K \sum_{i=1}^m f_{ij} \ln f_{ij} = -\frac{1}{\ln m} \sum_{i=1}^m f_{ij} \ln f_{ij}. \quad (16)$$

Now, calculate the fuzzy entropy weight with the following equation:

$$W_j^o = \frac{(1 - \tilde{E}_j)}{\sum_{j=1}^n (1 - \tilde{E}_j)} \quad (17)$$

### 3.3 Calculation of the Combined Fuzzy Weights

Derive the combined fuzzy weight according to:

$$W_j = (W_j^s)^\alpha \cdot (W_j^o)^\gamma \quad (18)$$

where  $\alpha$ , and  $\gamma$  represents the relative importance of the subjective weights and the objective weights to decision makers respectively,  $\alpha + \gamma = 1$ .

Combined fuzzy weight tells us that, if the values of an attribute in different alternatives do not differ much from one another, then the attribute will not be so important in the decision making process, though this attribute may seem very important to the decision-maker. Only those attributes which are both important to the decision-maker and whose values in different alternatives differ significantly can play important roles in decision-making processes. Combined fuzzy weight is such an indicator that not only shows how much important an attribute is to the decision-maker, but also shows how much different the values of the attribute in different alternatives are.

## 4. THE NEW ALGORITHM FOR FUZZY MADM BASED ON SUBJECTIVE PREFERENCES

### 4.1 Algorithm for MADM

Considering the different importance of each attribute, we should assign corresponding weights to the normalized fuzzy decision matrix to make it become:  $\tilde{R} = [\tilde{r}_{ij}]_{m \times n}$ , where

$$\tilde{r}_{ij} = \tilde{x}_{ij} \times \tilde{w}_j \quad (19)$$

and the weighted values of each attribute of both the ideal solution and negative ideal solution respectively is:

$$\tilde{r}_j^+ = x_j^+ \times \tilde{w}_j = \tilde{w}_j, \tilde{r}_j^- = x_j^- \times \tilde{w}_j = 0.$$

It is obvious that, the more the value of each attribute approaches the value of the ideal solution, and at the same time, the more faraway they are from the negative ideal solution, the better the alternative is. In fuzzy MADM, this approach can be represented by the distance between the crisp numbers (the values of ideal solution and negative ideal solution) and fuzzy numbers (the values of criteria of alternative), and it is affected by the decision maker's subjective preference.

The distance between each criterion of an alternative and the corresponding one of the ideal solution, can be derived according to the weighted Hamming fuzzy distance:

$$d_{ij}^+ = \rho d_H(r_{jL}^+, r_{ijL}) + (1 - \rho) d_H(r_{jR}^+, r_{ijR}) \tag{20}$$

where  $d_H$  represents the relative Hamming distance of the fuzzy set,  $\rho$  represents the coefficient of the decision maker's uncertainty preference,  $0 \leq \rho \leq 1$ . When  $\rho > 0.5$ , the decision maker is uncertainty-averse, when  $\rho < 0.5$ , the decision maker is uncertainty-loving, and when  $\rho = 0.5$ , the decision maker is uncertainty-neutral.

The same, we can derive the distance between the same criteria of the negative ideal solution and each alternative:

$$d_{ij}^- = \rho d_H(r_{jL}^-, r_{ijL}) + (1 - \rho) d_H(r_{jR}^-, r_{ijR}) \tag{21}$$

The distance between each alternative and the ideal solution is given by:

$$D_i^+ = \|(d_{i1}^+, d_{i2}^+, \dots, d_{in}^+)\| = \sqrt{\sum_{j=1}^n (d_{ij}^+)^2} \tag{22}$$

and the distance between each alternative and the negative ideal solution is given by:

$$D_i^- = \|(d_{i1}^-, d_{i2}^-, \dots, d_{in}^-)\| = \sqrt{\sum_{j=1}^n (d_{ij}^-)^2} \tag{23}$$

A closeness coefficient is defined to determine the ranking order of all alternatives. The closeness coefficient of each alternative is calculated by:

$$C_i = \frac{D_i^+}{D_i^+ + D_i^-} \tag{24}$$

The bigger its value, the better the alternative.

### 4.2 A numerical illustration

Now a firm has four feasible alternative plans,  $A_1, A_2, A_3$  and  $A_4$ , to develop a new product. The firm evaluates each of the four alternatives in four aspects, risk, profit, prospect, and development. See the following Table 2 for the details of the evaluations.

Table. 2 Evaluation of the four alternatives

	Risk	Profit (10,000\$)	Prospect	Development
$A_1$	High	(80,90,100)	Medium	Very difficult
$A_2$	Very low	(20,30,40)	Medium	Very easy
$A_3$	Medium	(60,75,80)	Good	Difficult
$A_4$	Low	(80,85,95)	Very Good	Easy

Now we show the steps of the decision-making.

Step 1: The decision maker gives his pairwise comparison vector,  $V$ , on the attributes,

$$\begin{aligned}
 V &= (v_{11}, v_{12}, v_{13}, v_{14}) \\
 v_{11} &= (0.5, 0.5, 0.5); \quad v_{12} = (0.4, 0.45, 0.5); \\
 v_{13} &= (0.7, 0.75, 0.8); \quad v_{14} = (0.5, 0.55, 0.6)
 \end{aligned}$$

Then calculate the subjective fuzzy weights of attributes according to equations (5)~(7),

$$\begin{aligned}
 W_1^s &= (0.252, 0.271, 0.289); \quad W_2^s = (0.269, 0.301, 0.337); \\
 W_3^s &= (0.161, 0.181, 0.201); \quad W_4^s = (0.219, 0.247, 0.276).
 \end{aligned}$$

Step 2: Calculate the objective weights.

First, transform the fuzzy linguistic terms into triangular fuzzy numbers according to Table 1. Then derive the normalized decision matrix as in Table

3. Suppose,  $y_2^+ = 1000000$  and  $y_2^- = 0$ .

Table 3 The normalized fuzzy decision matrix

	Risk	Profit	Prospect	Development
	(0.9,1,1)	0.8,0.9,1)	(0.3,0.5,0.7)	(0,0.1,0.1)
$A_2$	(0,0.1,0.1)	(0.2,0.3,0.4)	(0.3,0.5,0.7)	(0.9,1,1)
$A_3$	(0.3,0.5,0.7)	(0.6,0.75,0.8)	(0.7,0.9,1)	(0,0.1,0.3)
$A_4$	(0,0.1,0.3)	(0.8,0.85,0.95)	(0.9,1,1)	(0.7,0.9,1)

Then calculate the objective weights according to equations (9)~(12), let  $\beta = 2$ .

$$W_1^o = 0.465, W_2^o = 0.061, W_3^o = 0.064, W_4^o = 0.409.$$

Step 3: Calculate the fuzzy combined weights by equation (13), we get:

$$W_1 = (0.342, 0.355, 0.367); W_2 = (0.128, 0.136, 0.144)$$

$$W_3 = (0.102, 0.105, 0.114); W_4 = (0.299, 0.318, 0.336).$$

Step 4: Calculate closeness of the alternatives according to equation (19)~(24),  $\rho = 0.7$ :

$$C_1 = 0.584; C_2 = 0.279; C_3 = 0.473; C_4 = 0.437.$$

Thus the order of the alternatives is:  $A_1 \succ A_3 \succ A_4 \succ A_2$ . That is, alternative  $A_1$  is the optimal one.

## 5. CONCLUSIONS

Fuzzy sets theory can be applied to deal with multi-attribute decision making problems under uncertainty and imprecise environment. In this paper, we made some improvement on the fuzzy MADM method by taking into account the decision maker's subjective preferences. This method makes our new algorithm more reasonable and the results in more agreement with the decision maker's intentions.

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